Alaa Abuali aabuali2@gmail.com

4660 Shelbourne Street | Philadelphia | PA | 19124 | 267.474.4384

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

Bachelor of Business Administration, Graduation: May 2016
Major: Accounting & MIS | Total expected credits: 150

GPA: 3.3| Dean's List Spring 2013

### **SELECTED COURSES:**

Integrative Business Applications Financial Accounting

Intermediate Accounting II Accounting Information Systems

Management Information Systems Enterprise IT Architecture

#### **ACTIVITIES:**

• Member, Association of Information Systems, fall 2014- Present

• Member, Alpha Beta Gamma, fall 2012 – Present

 Member, Pennsylvania Institute of Certified Public Accountants January 2009-Present

# EXPERIENCE: MEAT EXPRESS, Philadelphia, PA

January 2009- Present

## **Counter Associate**

- Provide customer service by taking orders at a local butcher shop
- Work with a team of 6 associates to process between 80 − 100 customer orders per day, taking into account food allergies and dietary restrictions
- Keep track of inventory and communicate with manager daily to ensure ample stock of product
- Handle all customer complaints by giving refunds as appropriate

# SUNSHINE SUPER MARKET, Philadelphia, PA July 2007- December 2009 Counter Associate

- Recorded customer orders, and communicated with patrons regarding special orders as well resolved all complaints at a local supermarket
- Performed cleaning to keep equipment and facilities sanitary
- Prepared menu items such as sandwiches, salads, and desserts for serving or for takeout

#### **SKILLS & LANGUAGES:**

- Arabic- Conversant
- Microsoft Word, Power Point, Excel
- SAP