

To Whom It May Concern,

I, Brad Fitzpatrick, Director of IT for PRG Real Estate Management Inc., hereby confirm that Austin Boos held the position of IT Intern from May 13th, 2019 until August 16th, 2019. This equates to approximately 541 hours of work. During the internship Austin was treated as a full-time employee. He was directly responsible for the management of the IT Helpdesk queue, where he completed 769 of 1082 (71%) of tickets received in that time period. He was an integral part of this summers network cutover initiative from a legacy mixed vendor environment to a state-of-the-art Cisco Meraki based network. Austin now has intricate knowledge of Active Directory, Group Policy, DHCP, DNS, Print and File Servers, Subnetting, VPNs, and network security best practices. He also is proficient with the ERP software Yardi Systems, which is the premier management and accounting software for the multifamily housing industry.

Regards,



Brad Fitzpatrick

Director of IT