

Ahmed Hosny

community.mis.temple.edu/members/ahmed-hosny

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2019
Major: Management Information Systems, GPA: 3.32

SELECTED COURSES:

- Data Analytics
- Data-Centric Applications
- Introduction to MIS
- Financial Accounting
- Managerial Accounting

ACTIVITIES AND AWARDS:

- Member, Association of Management Information Systems, 2017 - Present
- Member, Alpha Tau Omega Leadership Fraternity, 2016 - Present
- Member, Future Business Leaders Association, 2014 - 2016

INFORMATION SYSTEMS PROJECTS:

- Created a CRM system using PHP and MYSQL that helped the user reference customer databases to make lead tracking, email and text marketing more efficient.
- Created a Future Value Calculator using PHP, HTML and CSS codes that enabled the user to calculate the future value of an investment based on the interest rate and yearly investments.

INFORMATION TECHNOLOGY SKILLS:

Web Development: HTML, PHP, CSS, Netbeans, SQL, JavaScript
Database Management: MySQL, Salesforce, R, RStudio, PhpMyadmin
Project Management: Microsoft Office, Logic Pro X

EXPERIENCE: TEMPLE UNIVERSITY, PHILADELPHIA, PA May 2017 - Present
IT Computer Consultant

- Provided computer support and customer service for 30,000+ students.
- Assisted students and staff in virus detection and as well as system rebuilds, restores and resets.
- Managed and configured WIFI servers and routers among departments and dormitories.
- Provided troubleshooting assistance regarding computer and smartphone inquiries.

FAT SALMON, PHILADELPHIA, PA May 2017 - Present
Server

- Provided customer service for 50+ patrons dining.
- Quickly and efficiently completed orders and handled transactions
- Promoted from busser to server in three months for excellent performance in duties.

LANGUAGES: Arabic- Conversational