

Ahmed Hosny

<http://community.mis.temple.edu/ahosny/>

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2019
Major: Management Information Systems

SELECTED COURSES:

- Enterprise IT Architecture
- Lead Global Digital Projects
- Data Analytics
- Data-Centric Application Development
- Application Integration and Evaluation
- User Interface/Experience

ACTIVITIES AND AWARDS:

- Member, Association of Management Information Systems, 2017 - Present
- Member, Alpha Tau Omega Leadership Fraternity, 2016 - Present
- Member, Future Business Leaders Association, 2014 - 2016

INFORMATION SYSTEMS PROJECTS:

- Created a real estate website using PHP, JavaScript and MySQL that helped the user reference databases to make marketing, communication, lead tracking and promotion more efficient.
- Developed an iOS Exam grading application using Swift that allowed students to calculate their final semester grade by calculating their test scores with the schools grading policy.

INFORMATION TECHNOLOGY SKILLS & CERTIFICATIONS:

Programming Languages: PHP, JavaScript, Swift, MySQL
Cloud Computing: AWS, Microsoft Azure
Web Development: HTML, CSS, WordPress, PhpMyAdmin
Project Management: Microsoft Office, Salesforce, Trello, Slack, JIRA
Certification: Apttus CPQ, IBM Agile Practitioner, IBM Design Thinking

EXPERIENCE: IBM, Research Triangle Park, NC May 2018 - Present
IT Specialist Intern & Co-op

- Developed a custom software solution that automates master data loading into multiple platforms and application instances.
- Transformed business requirements into IT solutions.
- Lead my team while utilizing Agile framework, methodology and practices.
- Programmed applications to carryout IBM's complex business process workflow.
- Apttus CPQ Certified

TEMPLE UNIVERSITY, PHILADELPHIA, PA May 2017 - Present
IT Computer Consultant

- Provided computer support and customer service for 30,000+ students.
- Assisted students and staff in virus detection and as well as system rebuilds, re-stores and resets.
- Managed and configured WIFI servers and routers among departments and dorms
- Provided troubleshooting assistance regarding computer and smartphone inquiries.

LANGUAGES: Arabic- Conversational