

## ALEXANDRA IACOVETTI

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**EDUCATION:** TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA  
***Bachelor of Business Administration, Projected Graduation: May 2017***  
***Major: Management Information Systems***  
Fall 2016 GPA: 3.70 | Cumulative GPA: 3.53 | Eligible for Cum Laude Honors  
Exchange Student: University of East Anglia, Norwich, UK, Fall 2013

**AWARDS:** April 2017: Academic & Professional Achievement Award, Fox MIS Department  
April 2017: Capstone Project Winner, Fox MIS Department

**EXPERIENCE:** SAP NORTH AMERICA, Newtown Square, PA June 2016 – May 2017  
**Project Management Intern at HEC Cloud Architecture & Advisory Team**

- Coordinates regular testing of HEC Pricing Engine; manages a global CAA testing team
- Facilitates HEC Pricing Engine development with multiple business units, which include CAA, Global Pricing, MCD SE, and TFM
- Supports testing management of global HEC PQA Tool, which automates the HEC sales process from deal qualification to sales-to-delivery handover
- Leads CAA Global Technical Assessment project: organizes Assessment development; consults Project Sponsor and Steering Committee; manages schedule, scope, and change requests
- Collaborates with other business units while currently designing an HEC portfolio requests framework

SAP NORTH AMERICA, Newtown Square, PA Jan 2015 – May 2016  
**IT Intern at Executive Briefing Center**

- Analyzed system efficiency and user experience for BriefingEdge, the EBC's cloud-based scheduling, reporting, and logistics information system
- Managed data validity in BriefingEdge by accurately collecting attendee information, assigning events to coordinators, and recording catering orders
- Researched customer information listed in CRM and on customer websites
- Performed general IT assistance directly to visiting customers and partners
- Updated user documentation for the global EBC team
- Collaborated with an exceptional team; assisted whenever needed

**SKILLS:** **Microsoft Excel**

- Pivot Tables, SharePoint to Excel data migration and analysis, VLOOKUP

**Microsoft PowerPoint**

- SmartArt, think-cell, business process charts

**SAP Lumira**

- Excel to Lumira migration, Lumira real-time data analysis visualizations

**SAP JAM**