

Alex Sy

community.mis.temple.edu/alexsy

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2021
Major: Management Information Systems
Overall GPA: 2.7

SELECTED COURSES:

Systems Analysis & Design, Database Management Systems, Managing Global Information Systems Projects, Business Process Analysis

ACTIVITIES AND AWARDS:

- Member, Association for Management Information Systems, 2018 – present

INFORMATION SYSTEMS PROJECTS:

- Analyzed how media companies, specifically sports networks, can capitalize on the growth of eSports

INFORMATION TECHNOLOGY SKILLS:

Analysis:	Pikochart, Tableau
Software Development:	Netbeans and Java
Web Development:	HTML
Database Management:	SQL, R
Project Management:	Microsoft Office

EXPERIENCE: Direct Payment Services, Philadelphia, PA May 2018 – August 2018
IT intern

- Provided technical support to online customers through the CRM and telephone
- Provided support to team in technology related issues
- Organize and maintain IT resources
- Preparing systems with software and settings needed for deployment of POS

T'ever Café & Restaurant, West Chester, PA September 2015 – January 2017
Cashier and waiter

- Greeted and assisted customers with food orders
- Delivering food and drinks to customers
- Training of new employees
- Cash handling and generating cash reports

SKILLS & LANGUAGES:

- Chinese – conversational