# **Alex Zatratz**

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### Education

TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA Bachelor of Business Administration, Graduation: May 2016 Major: Accounting Total expected credits: 124 (150 credits by May 2016) GPA: 3.58 Dean's List: Spring 2013, Fall 2013

• Honors: Youse Scholarship recipient, Berks County Community Foundation Scholarship recipient, Umpire Association Scholarship recipient, Jerome Staab Scholarship recipient. A nomination for membership into Temple University chapter of Golden Key International Honour Society.

READING SENIOR HIGH SCHOOL Reading, PA *High School Diploma, June 2012* 

#### Skills

- Proficient in Microsoft Office (Excel, Word, PowerPoint, & Access)
- Quickly able to adapt to changing environments
- Great presentation and communication skills
- SAP
- WordPress

#### **Professional Experience**

SCHLEGEL PARK POOL Reading, PA

Concession Stand Employee June 2012-Present (Seasonal)

- Delivered customer service and satisfaction by preparing and serving food and drink to hundreds of people at one of the largest public pools in Berks County
- Maintained and operated the concession stand by restocking, providing weekly inventory checks, and communicating with higher level employees and managers on necessary equipment fixes for the concession stand to run properly.
- Provided a clean work place by daily cleanings inside and outside of the concession stand.

#### FIRST ENERGY STADIUM Reading, PA

Concession Stand Employee June 2012-Present (Seasonal)

- Delivered customer service by serving food and drink to hundreds of people at the Philadelphia Phillies AA affiliate, the Reading Fightin Phils', stadium.
- Prepared food and snack items to be sold during the game prior to the start of game.

## Leadership

READING SENIOR HIGH SCHOOL BASEBALL AND FOOTBALL Captain, September 2011 - June 2012

## Activities

• Wild Cherry Owl club member, Volunteer at Lincoln Financial Field, and intramural basketball and football.