

Arsalan Muhammad

community.mis.temple.edu/arsalanmuhammad

216 Copley Road | Upper Darby | PA | 19082

(215) 791-8260/arsalan.m@temple.edu

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2019
Major: Management Information Systems

SELECTED COURSES:

Systems Analysis & Design, Database Management Systems, Managing Global Information Systems Projects, Business Process Analysis

ACTIVITIES AND AWARDS:

- Member, Association for Management Information Systems, 2016 – present

INFORMATION TECHNOLOGY SKILLS:

Analysis: Visio, Rational, Visible Analyst
Web Development: HTML, CSS
Database Management: SQL
Project Management: Microsoft Project, Microsoft Office

EXPERIENCE: MetroPCS, Philadelphia, PA January 2016 – January 2018

Sales Rep

- Provided technical support to customers with handset issues
- Sold smartphones and service plans
- Hit monthly sales quota

RadioShack, Philadelphia, PA

October 2014 – April 2015

Sales Associate

- Sold store products
- Gave technical/electronic advice

T-Mobile, Philadelphia, PA

May 2015 – December 2015

Assistant Manager

- Managed finances
- Sold service plans with phones and accessories