

## Nicole H. Bilder

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**EDUCATION:** TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA  
*Bachelor of Business Administration, Graduation: May 2018*  
*Major: Management Information Systems, Minor: Finance*  
GPA: 3.78, Dean's List Fall 2014 – Present  
University Honors & Fox Honors Programs

### ACTIVITIES:

Fox Mentorship Program, Peer Mentor, September 2015 – Present  
AIS Temple University, Member, August 2015 – Present  
Business Honors Students Association, Member, August 2015 – Present  
Big Brothers, Big Sisters, Volunteer, December 2014 – Present  
PricewaterhouseCoopers Philadelphia Explore Program, February 2016

### EXPERIENCE:

RESNICK ACADEMIC SUPPORT CENTER, Philadelphia, PA Jan. 2016 – Current  
**Academic Mentor**

- Meet one-on-one with students on a weekly basis to discuss coursework and scheduling to plan out week
- Assist students with coursework concepts and understanding material and assignment instructions
- Promote and teach time management, study, and other critical skills to ensure academic, social, and athletic successes

BRIGHT HORIZONS FAMILY SOLUTIONS, Skillman, NJ May 2015 – August 2015  
**Camp Coordinator & Counselor**

- Designed and executed a Summer program for children of Johnson & Johnson families
- Worked with a team of 12 staff members to ensure programs ran smoothly
- Provided top-notch customer service for families and children
- Promoted the program to prospective clients during Open House events and tours

FOOD EXPORT USA-NORTHEAST, Philadelphia, PA Nov. 2014 – May 2015  
**Intern, International Marketing Program**

- Prepared information and materials for hundreds of U.S. companies to aid them in their transition into the global economy
- Created, enhanced, and organized 2000+ database entries for both internal and external use
- Assisted a small team to research plausible business partners and urge their participation by explaining internal research regarding success to grow organization's outreach

POLO RALPH LAUREN, Flemington, NJ April 2013 – July 2015  
**Lead Cashier & Sales Associate**

- Mentored and coached new associates to ensure optimum efficiency and customer satisfaction evidenced by improving the store's average customer data capture rates by approximately 8%
- Served as a leader for 10+ employees by modeling and directing customer-store exchanges

### SKILLS

Microsoft Office – SAP – WordPress – HTML – CSS – PHP