



BNAI MIS 3504
**Digital Design and
Innovation Studio**

SCOPING YOUR PROJECT

Rich Flanagan

Photo: Installation by Jenny Holzer, US Pavilion, Venice Biennale 1990

The Project Scope Document: **What is it?**

Documenting **AS IS**

Project Scope Document

- Usually done before you would join project by PM but you might be asked to help
- The work that needs to be done, and only the work that needs to be done, to deliver the product and solution
- Scope creep – an incremental expansion of the project scope as requirements not truly necessary for the solution get included
- PM should do forward looking parts

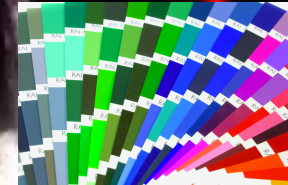
Project Scope Document Contents

- Statement of Purpose (Problem Description)
- Objectives
- Problems & Opportunities
- Risks
- Assumptions and Constraints
- Stakeholders Analysis
- Glossary

Flakey Coatings

Thousands of colors

2,000 Small Customers
10,000 Purchases/Year
Very high gross profit



Team Exercise: The Flakey Coatings Case

Instructions:

1. Work with your team
2. **Think** about what you read about the company
3. Ask your SME (**me**) if you have any further questions
4. What points would you want to make about the **general context** within the company?
5. What points would you want to make about the **problem**?
6. What points would you want to make about your **path forward**?
7. Be prepared to present your work

Objectives

- Project objectives are the **business' reasons** for doing the project
- They might be stated as improving:
 - The company's finances
 - The performance of a particular process
 - The company's position in the market
- They should be important enough that you wouldn't need more than 5 or 6 to justify a significant project

Objectives

They should be

Specific
Measurable
Actionable
Realistic
Time-bound

Team Exercise: The Flakey Coatings Case

Instructions:

1. Work with your team.
2. **Think** about what you know about this project.
3. Ask your SME (**me**) if you have any further questions.
4. Write three **SMART** objective for the scope document.
5. Be prepared to present your work.

consider:

Project and Business Risks

Risk Analysis

- Project Risks – potential problems that might keep the team from **finishing** the project
 - Sponsor leaves in the middle of the project
- Business Risks – potential problems that might impact the **mission of the business**
 - New commerce initiative fails and creates a major loss

Risk Response

How could you respond to a risk?

- Avoid it – **change the project** to eliminate the risk
- Transfer it – **shift** the risk to someone else like a vendor
- Mitigate it – reduce the **probability or impact**
- Accept it – just **live** with it

Team Exercise: The Warehouse Case, Part 2

Instructions:

1. Read through the case.
2. Work with your team.
3. Ask your SME (**me**) if you have any further questions.
4. What is the general **context** of the organization?
5. What is the **essential** problem or opportunity?
6. Write three **SMART** objectives for this project.
7. Be prepared to present your work.