

Chester Czaja
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Education

New Hope-Solebury High School
Diploma

New Hope, PA
Graduated June 2006

Delaware County Community College
Study for Business Administration (Transferred to Temple)

Media, PA
January, 2008 to May 2009

Temple University
BBA in Management Information Systems

Philadelphia, PA
August, 2009 to Current

Technical Expertise

Systems: Windows server 98/2000/2008, Windows XP/7, Linux, UNIX

Software: MS Office Word/Excel/PowerPoint, Visio, VMware

Hardware: PC / Rack mounted server installation and repair, cable management, KVM, routers, switches, hubs, UPS (APC), CATV Headend and HFC plant equipment, QAM/QPSK, DNCS, DAC

Networking: DNS, DHCP, TCP/IP, VPN, FTP, Cat5e and coaxial cable termination

Specialized Expertise

- A broad understanding of the equipment found in a CATV Headend plant
- Cisco and Motorola Headend plant, VOD systems (SeaChange)
- Set-top box provisioning/initializing and diagnostic navigation/troubleshooting

Employment Experience

SeaChange International
Headend Lab Technician

Fort Washington, PA
July, 2008 to Current

- Installation and maintenance of Windows/Linux rack mounted servers
- Installation and maintenance of Cisco and Motorola Headend plant in a lab environment
- Installed and maintained SeaChange VOD servers (Axiom/Adrenaline) and media clusters
- Installation of new headend equipment
- Troubleshoot, maintain RF problems
- Supported VOD software engineers in a headend lab environment
- Supported SQA engineers in a headend lab environment
- Created system documentation and network topology using Visio
- Maintained system documentation through internal mediawiki server
- Ran RF and network cables throughout lab and office building
- Installation and repair of overhead coaxial cable linking and distribution

Fort Hill Company
Office Associate

Wilmington, DE
August, 2006 to September, 2007

- Data Entry into a large scale web application
- Assisted managers with secretarial work