

Christopher Loftus

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2025 North 15 St | Philadelphia | PA | 19121 | tel: 215.380.5859

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

Bachelor of Business Administration, Graduation: May 2021

Major: Management Information Systems

GPA: 3.0 |

Selected Courses:

Data-Centric Application Development

Data Analytics

Managerial Accounting

Introduction to Risk Management

Kids in Crisis: When Schools Don't Work

ACTIVITIES:

- Entrepreneurial Student Association Treasure, May 2019- Present
- Financial Planning Association, Director of Communication, May 2019-Present
- Volunteer, Saint Martin De Porres, October 2016- Present
- Eagle Scout, Boy Scout of America, October 2016

EXPERIENCE:

APPLE INC, Philadelphia, PA

Technical Specialist

July 2019- Present

- Troubleshoot, diagnose and resolve IOS devices, Apple Tv, Apple Watch, Beats, and other accessories
- Support customers in a timely manner and balance priorities to achieve individual and team productivity goals
- Identify and continuously provide feedback to Apple on unique customer problems and other issues

MCADAM FINANCIAL, Philadelphia, PA

May 2019 – August 2019

Financial Intern

- Analyze investment and retirement requirements of up to 80 clients based on individual goals to develop effective saving and investment plans
- Advise qualified individuals on 401K, health insurance and life insurance plans based on income, lifestyle preferences and beneficiaries to achieve financial goals
- Maximize clients' wealth by up to 15% by redesigning retirement and savings processes to reduce tax burden up to 15% of original investment

BEST BUY, Montgomery County, PA

October 2015 – July 2019

Sales Consultant, (Magnolia Home Theater)

- Sold high end audio and video equipment and solutions
- Sold over \$700,000 in one year as a part time employee
- Provided customer sales and solution with regard to issues and questions
- Managed complex customer orders and resolved all customers issues
- Trained and assisted with new personal within Best Buy

SKILLS:

- Proficient with Microsoft Word, PowerPoint, Excel
- Experienced with financial documents
- Trained through Best Buy programs as a Sales Consult
- Emoney Certified