

## EDUCATION

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TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA  
**Bachelor of Business Administration, Graduation: December 2014**  
**Major: Management Information Systems & International Business**  
**Major GPA: 3.05**  
**Study Abroad: TEMPLE UNIVERSITY ROME, Summer 2012**

## SELECTED COURSES

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IT Architecture | Data Analytics | Information System Integration | Lead Global Projects  
Digital Design and Innovation | Operations Management | Information Systems in Organizations

## INFORMATION SYSTEMS PROJECTS

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- Streamlined shuttle service operations for Colonial Parking Philadelphia by creating a prototype application through Justinmind: Prototyper Pro.

## EXPERIENCE

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Temple University IT Services, Philadelphia, PA April 2013- January 2014

### Web Development Freelancer

- Created websites for non-profit organizations, entrepreneurs and other small businesses through WordPress.
- Outlined the project scope and arranged work breakdown structures.
- Collaborated and organized in teams for productive project completions.

Time Warner Cable, Herndon, VA June 2013-August 2013

### GNOC NCC Intern

- Handled real time ticket impacts from cell tower carriers.
- Updated GNOC SharePoint files and calendar events for department level and floor.
- Scribed high and critical impacts through conference calls with engineers and technicians.
- E-mailed customers and partners of impact updates on specific tickets around the U.S.

ICSN Group, Corona, CA June 2011 – August 2011

### Logistics Intern

- Created weekly presentations for a multi-touch screen project that analyzed shipments, RMA's, sales volume, and profit margins.
- Traveled with Project Manager to China, Taiwan, and South Korea to scribe in business meetings with foreign business partners.
- Analyzed the amount of RMA's sent out to RMA's received.
- Assisted RMA maintenance for Verizon single touch screens using new transistors and circuits.

## SKILLS & LANGUAGES

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**Language:** Conversant Korean

**Computer Skills:** Mac OSX & Windows OS; Microsoft Office Word, Excel, PowerPoint, Outlook

**Information Technology Skills:** Virtualization: Parallels & VMWare; Database Management: SAP & SAS; Web Development: WordPress, MySQL, HTML, PHP

## ACTIVITIES AND AWARDS

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- Freelancer, Temple University IT Services, 2013-2014
- Member, Association for Information Systems (AIS), 2012-2014
- Member, Temple University Korean Association, 2009-2013
- Sophomore Representative, Temple University Korean Association, 2010-2011
- President, Temple University Korean Association, 2011-2013