138 Montrose Ave | Bryn Mawr | PA | 19010 | 610.304.0797

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

Bachelor of Business Administration, Graduation: January 2015

Major: International Business

GPA: 2.97

ACTIVITIES:

EXPERIENCE: Mediterranean Grill, Bryn Mawr, PA

March 2014-Present

Waiter

- Utilization of communication and meta communication skills
- Patience and poise under an intense environment
- Organizational and attention to detail

Elevation Burger, Wynnewood, PA

August 2012-August 2013

Associate

- Maintained an equilibrium in a very fast paced environment
- Team oriented

Wawa, Wayne, PA

July 2010-August 2011

Customer Service Associate

- Handled a fast paced environment entailing 250 customers per 8 hour shift while simultaneously managing on \$250 in the cash register at a time
- Provided support for all sections of the store; register, cold box, deli, coffee.
- Managed the inventory distribution of the entire store 2 times a week.
- Resolved customers' service or billing complaints by performing activities such as exchanging merchandise or refunding money.

SKILLS:

- Microsoft Word, Microsoft PowerPoint
- GarageBand (MAC Software)
- Spanish (Beginner)