

Christopher J. Montone

community.mis.temple.edu/cmontone/

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: December 2016
MAJOR: Management Information Systems
GPA: 4.0, Major GPA: 4.0 | Dean's List: Fall 2014

SELECTED COURSES:

Data Analytics, Enterprise IT Architecture, Statistical Business Analytics

ACTIVITIES AND AWARDS:

- Member, Phi Theta Kappa Honor Society, 2012 - present
- Member, Association for Management Information Systems, 2015
- Teachers Assistant: Intro to MIS (Spring 2015)

INFORMATION SYSTEMS PROJECTS:

- Utilized SAP NetWeaver to examine each step involved in the procurement/order processes.
- Analyzed Excel Pivot tables and extracted the significance from a large, detailed data set.

INFORMATION TECHNOLOGY SKILLS:

Data Visualization: Tableau 8.2
Database Management: SQL plus, SQL, PL/SQL

EXPERIENCE: STARBUCKS, Neshaminy, PA September 2012 – present

Shift Supervisor

- Provide excellent customer service in a store that is responsible for, on average, \$36,000 a week in sales.
- Promoted from Barista to Shift Supervisor in May 2014
- Utilize Inventory Management System to assist store manager in the procurement of the appropriate amounts of goods.
- In charge of Food Management and Food waste for entire store.
- Supervise employees on daily, weekly, and quarterly cleaning tasks.
- Chief Community Organizer for Neshaminy Starbucks.

APPLEBEE'S, Havertown, PA

March 2010 - July 2012

Server, Host, and Bartender

- Responsible for training new employees for both serving, hosting, and bartending positions
- Excelled in customer service, while immersed in a fast paced environment.

SKILLS:

- Microsoft Office Suite (Excel, PowerPoint, Access, Word, Outlook)