15-20 minutes:

Banner - 5 minutes - search for a course

App - 5 minutes - search for a course

Questions - 10 minutes

Remaining time - General questions

System test questions

* How can the course search tool you just tested be improved?
* What information can search results provide to help you better understand what the course will be about?
* [For gened course search] What was easier to use in this course search than Banner? What was more difficult?

App related Q’s:

* What additional data would you like to see added to the app?

General Q’s:

1. Do you recall receiving a paper booklet for the GenEd course inventory? Did you use it?
2. What is your first consideration when searching for a GenEd course, besides the area (eg Race and Diversity)?
3. Have you ever had “buyers remorse” after picking a class? What misled you?
4. Where do you get information when looking for a Gen Ed?
5. What is the most time consuming part of the registration process?
6. What difficulties are there when creating your schedule when it comes to the current course selection?
7. What medium do you use to sign-up for courses? (Web browser, phone, etc?)
8. Do you look for courses prior to your registration opening?

Overflow question (Time permitting)

GenEd Paper booklet

General Q’s:

* What’s most important to you when picking a course? (ex. Days / time, professor, etc.)
* What are some hesitations you have when choosing a Gen Ed course?

System test questions

* Do you find this tool easy to use?
* How can the course search tool you just tested ~~process~~ be improved?
* What information can search results provide to help you better understand what the course will be about?
* How do you learn of new information systems/web services at Temple?
  + We know they don’t open emails (at least 50% of them anyway)
  + Best guess: they don’t, or word of mouth
* [For gened course search] Was this easier to use than Banner?

App related Q’s:

* Do you find this easier to use than Banner?
* Do you feel the provided categories assisted in your course search?
* Did the page work to your expectation?
  + ie, any difficulty actually using the page
* What do you think of the app’s aesthetics?
* Would anything change about your course selections if you could search for keyterms on course topic?