

## EDUCATION:

TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

***Bachelor of Business Administration, Graduation: May 2021***

***Major: Management Information Systems***

GPA: 3.50

*Selected Courses:*

Data-Centric Application Development

Data Science

Data Analytics

Digital Solutions Studio

Enterprise IT Architecture

Artificial Intelligence

Web Service Programming

## ACTIVITIES:

Member, Association for Information Systems (AIS), January 2019 – Present

Mentee, AIS Mentorship Program, September 2019- May 2020

## EXPERIENCE:

CHIMA STEAKHOUSE, Philadelphia, PA

July 2019- September 2020

### **Server**

- Provide guests a fine dining experience in a Brazilian steakhouse
- Perform multi-tasked duties with best practices in a fast-paced and high-stress environment by communicating with coworkers
- Assist on average 40 guests at a time with any issues, allergies, or questions and at most 120 guests in a night
- Promoted from food runner to server after consistency in exceptionally high performance for seven consecutive months

December 2018- July 2019

### **Food Runner**

- Provided fast and efficient assistance to servers in the dining room
- Performed duties in a fast-paced environment
- Communicated to wait staff of tasks concerning customer
- Ensured guests were served appetizers and side dishes within a timely manner

August 2018- January 2019

### **Hostess**

- Guided guests to their designated tables, inform guests about promotions, and handled special requests
- Monitored dining room to fully utilize tables and minimize customer wait time
- Maintained a fully stocked area for daily operations
- Handled seating on average 140 guests a night

## SKILLS:

- Microsoft Word and Microsoft PowerPoint
- OpenTable Reservation systems
- Toast POS systems