Domenic DiEnno

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2020
MAJOR: Management Information Technology
GPA: 3.17 | Major GPA: 3.30 | Dean's List: Fall 2016

SELECTED COURSES:

Program Design and Abstraction, Mathematic Concepts in Computing, Statistical Business Analytics, Data Centric Application Development, Data Analytics

ACTIVITIES AND AWARDS:

- Dean's List – Fall 2016
- Member, Association for Information Systems, Fall 2018 – present

INFORMATION TECHNOLOGY SKILLS:

Software Development: Java
Web Development: HTML, CSS, JavaScript, jQuery
Database Management: MySQL
Data Analytics: Microsoft Excel, R

EXPERIENCE: SEPTA, Philadelphia, PA   June 2018 – August 2018
Information Technology Intern

- Worked with the network services and infrastructure management teams to maintain a network of over 3,000 computers.
- Diagnosed both user software and hardware issues and assisted in data migration processes.
- Used various software including: KACE System Management, Tight VNC, Microsoft Active Directory, Symantec Ghost, and Active Data Studio.

SEPTA, Upper Darby, PA   June 2017 – August 2017
Track Laborer

- Performed physical labor-intensive maintenance tasks on the Norristown High Speed Line.
- Worked efficiently with both small and large teams of co-workers to replace railroad ties and resolve emergency track issues.
- Demonstrated high levels of problem solving skills to safely work in a constantly changing work environment.

CVS Pharmacy, Folsom, PA   July 2014 – August 2016
Customer Service Representative

- Ensured each customer had a positive shopping experience by quickly operating the cash register and maintaining a clean and organized store.
- Answered customers' questions and addressed problems and complaints.
- Developed constructive working relationships with others and impacted repeat business of the store.

SKILLS:

- Proficient in Microsoft Word, PowerPoint, Excel, and Outlook