

DYLAN KERR

community.mis.temple.edu/dkerr

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2023
Major: Management Information Systems |
Overall GPA: 3.3, Major GPA: 3.3 |

SELECTED COURSES:

Digital Systems, Quantitative Methods for Business I, Leadership and Organizational Management, Analytical Reading and Writing, Legal Environment of Business, Financial Accounting, Intellectual Heritage I: The Good Life, Intellectual Heritage II: The Common Good

ACTIVITIES AND AWARDS:

- Member, Association for Management Information Systems, 2020 – present

INFORMATION TECHNOLOGY SKILLS:

Analysis: Rational, Visible Analyst
Web Development: HTML, Python
Project Management: Microsoft Project, Microsoft Office

EXPERIENCE: CVS Pharmacy, Springfield, PA August 2018 – August 2019
Cashier

- Assisted customers in finding products, answered questions, and provided solutions.
- Trained new team members in cash register operation, stock procedures, and customer service.
- Demonstrated features of diverse merchandise to facilitate customer sales.
- Maintained high productivity by efficiently processing cash, credit, debit, and voucher program payments.

Springfield Township Library, Springfield, PA August 2017 – August 2018
Library Page

- Compiled and maintained circulation, material, and equipment records.
- Coached patrons in use of electronic resources and troubleshooted technical problems.
- Demonstrated strong communication skills on the telephone and in person

Whole Foods Market, Wayne, PA September 2020 – Present
Prime Shopper

- Fulfilled online orders efficiently, accurately, and with a sense of urgency.
- Helped customers complete purchases at a fast pace in a friendly manner.
- Keep food service areas clean (COVID 2020)

SKILLS & LANGUAGES:

- French - conventional
- Coding Skills (Python)
- Problem solving