Davis Trinh

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2019
Major: Management Information Systems

MONTGOMERY COUNTY COMMUNITY COLLEGE, Philadelphia, PA
Associate of Liberal Arts, Graduation: May 2016
Major: Liberal Studies

EXPERIENCE: Penn Medicine, Philadelphia, PA   May 2017 – August 2017
Cyber Security Intern
- Provided technical support to analysts, nurses and doctors within Penn Medicine's 5 hospitals.
- Patched over 150 medical devices to the newest anti-virus software within the healthcare system to lower vulnerability.
- Conducted risk analysis assessment with future vendors for future contracts.

Park Tec, North Whales, PA   Summers 2015, 2017
Helpdesk Manager
- Provide customer support for 24 contracted companies by assessing risk, based on emergency.
- Distribute and reduce overdue helpdesk tickets by 75% within IT team by using Excel and Freshdesk.
- Coordinate and distribute client billing for 25 clients monthly with QuickBooks.

INFORMATION TECHNOLOGY SKILLS:
Data Analysis: Tableau, R, R Studio
Web Development: HTML, CSS, PHP, NetBeans IDE
Database Management: MySQL Workbench
Cloud Computing: Microsoft Azure
Other: Microsoft Office, Photoshop, Salesforce (training)

INFORMATION SYSTEMS PROJECTS:
Data Analytics Challenge – Temple University
- Analyzed data provided by NBC Universal to answer the question, "How can you predict whether a movie is a hit or bust?" using Excel and Tableau.

SELECTED COURSES:
Data Analytics, Enterprise IT Architecture, Business Statistics, Financial Management

ACTIVITIES AND AWARDS:
- Member, Association for Management Information Systems, 2016 – present