

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2019
Major: Management Information Systems

SELECTED COURSES:

Information Systems in Organizations, Data Analytics, Data-Centric Application Development,

INFORMATION SYSTEMS PROJECTS:

- Analyzed Data and created a visual to reflect choices for optimal business strategy for the IBIT/CDI Challenge.
- Won Challenge for Guru at Local Hack Day by creating best app with React. (Fall 2017)
- Won Challenge for Elsevier at Local Hack Day by creating best app to help a hackathon run smoothly. (Fall 2017)

INFORMATION TECHNOLOGY SKILLS:

Basic: Microsoft: Word, Excel, PowerPoint, Access

Analytics: Minor SAP system experience, MySQL, R Studio

Web Development: HTML, CSS, PHP, Minor JavaScript, Minor React, Netbeans, Adobe Dreamweaver

EXPERIENCE: TEMPLE UNIVERSITY, Philadelphia, PA October 2015 - Present

Technical Consultant

- Provided technical support for customers regarding problems with various computer programs and hardware issues.
- Displayed excellent customer service by multitasking and delegating my team during times of overwhelming customer volume.

CHAMPS SPORTS, Wilkes-Barre, PA June 2014 - June 2015

Sales Associate

- Followed a strict sales of a 25% success rate of adding accessories while selling shoes to customers.
- Displayed interpersonal and communication skills by learning how to effectively convince customers to buy our products.