Emily K. Wylde

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2015
Major: Management Information Systems
GPA: 3.41, Dean's List: Fall 2012, Spring 2013
Selected Courses:

Data-Centric Application Development	Data Analytics
Leading Global Digital Projects	Enterprise IT Architecture
Digital Design & Innovation	Social Media Innovation

ACTIVITIES & AWARDS:
- Second Place, Fox Design Challenge, February 2014
- Member, Association For Information Systems, Fall 2013 - Current
- Research Assistant, Design + Innovation Workshop, Spring 2014
- Participant, Data Analytics Challenge, November 2013
- Assistant Coach, Force Softball 18&U, Summer 2013
- Manager, Temple Softball, Spring 2012

EXPERIENCE: Masonic Villages, Elizabethtown PA   Summer 2014
Information Technologies Intern
- Set-up and deployed 100 + new computers for employees at a not-for-profit company specializing in retirement living
- Provided customer service to employees by troubleshooting issues with their computers, scanners, and printers
- Assisted in a phone upgrade by replacing phone cards in a server room

STAFF MANAGEMENT AT M&M MARS, Elizabethtown PA   May 2013-2014
Production Worker
- Packed 800-100 boxes a day at a factory specializing in the production of chocolate
- Monitored machinery to assure that operations ran smoothly
- Worked as a team to complete the assigned work while paying close attention to accuracy

SCHOOL SPECIALTY, Mount Joy PA   Summer 2012
Warehouse Worker
- Filled 100-120 boxes of supplies a day to be stored throughout a warehouse specializing in school supplies
- Recorded product details into an Excel document for organizational purposes
- Assisted coworkers with unfinished work and trained a new worker

WILLOWOOD SWIM CLUB, Elizabethtown, PA   Summers 2009-2012
Customer Service
- Provided customer service to 500 members of a swimming club
- Answered phone inquiries about pool rules, events, hours, and membership dues
- Collected membership, rental, and guests fees

SKILLS:
- Computer Troubleshooting
- Basic HTML and PHP
- WordPress
- Justinmind Prototyper
- Microsoft Office
- MySQL