

Farhan Rahman

community.mis.temple.edu/farhanrahman

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2017
MAJOR: Management Information Systems

SELECTED COURSES:

Information Systems in Organizations, Microeconomics, Managerial Accounting,
Macroeconomics, Financial Accounting

ACTIVITIES AND AWARDS:

- Member, Delta Epsilon Psi Service Fraternity, 2013- present
- Member, Association for Management Information Systems, 2015 – present
- Professionally Certified in Customer Service, NRF Foundation, 2012

INFORMATION TECHNOLOGY SKILLS:

Software Development: Java, C++
Web Development: Wordpress
Hardware: Computer Repair

EXPERIENCE: Intense Marketing Consultants, Media, PA May 2014 – July 2014
Sales Agent

- Traveled to clients for direct sales of Verizon service contracts. Used certain sales techniques in order to persuade customers to switch over to Verizon or upgrade.
- Provided detailed information on sales products and how to maximize features. Discussed pricing options based on customers' needs.
- Remained on-call to follow-up with customers for feedback and further assistance.

Kazi M. Islam's Pediatric Care, Upper Darby, PA June 2011- September 2011

Volunteer Physician's Assistant

- Gained an in-depth understanding of how patient information was obtained and stored into the main clinic database.
- Assisted main physician during patient visits
- Observed and researched patient care
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Dominos, Springfield, PA

Summers 2013, 2014

Delivery Driver

- Provided customer service and strengthened worker relations in high stress environment.
- Delivered orders to customers in a timely and professional manner.
- Maintained cleanliness and order of restaurant.

SKILLS & LANGUAGES:

- Bengali - conversational
- Customer Service Certified, Spring 2012