

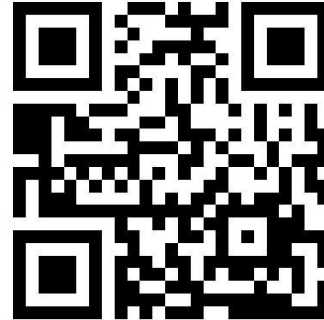
FAISAL RAHMAN <http://community.mis.temple.edu/frahman> <http://linkedin.com/in/faisalr89>

2312 N Broad Street | Philadelphia | PA | 19132 484.478.4497/faisal.rahman@temple.edu

Scan my QR code for my LinkedIn!

EDUCATION:

TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: December 2017
MAJOR: Management Information Systems GPA: 2.11
Fall 2010 - Present



DELAWARE COUNTY COMMUNITY COLLEGE, Media, PA
Liberal Arts/No Major
Dean's List: Fall 2014
Fall 2014 – Summer 2015

ACTIVITIES AND AWARDS:

- Member, Association of Information Systems September 2015 – Present
- National Honor Society; Distinguished Honor Rolls, Upper Darby High School

INFORMATION TECHNOLOGY SKILLS:

Hardware: PC Diagnostics/Repair, extensive knowledge of IT, hardware and gadgets
Software: VMWare/Virtualization, Microsoft Azure, Microsoft Office/Excel and Pivot Tables, Operating Systems including Windows, Windows Server, MacOS X, Linux/Unix, Active Directory, SQL, Apache Web Server/phpmyadmin; basics of Java and C++
Web Development: WordPress, Joomla, Drupal, phpBB, Squarespace, Wix; basics of HTML/CSS, PHP, JavaScript, Adobe Dreamweaver
Certifications: Certified Microsoft Office User Specialist (MOUS), 2005

EXPERIENCE:

UNIVERSITY OF PENNSYLVANIA, Philadelphia, PA October 2014 – January 2016

Local IT Support Provider (LSP/Tech Support)

- Provided technical support to faculty and students in Anthropology and History department
- Assisted supervisor with PC repairs and troubleshooting with computer hardware, Windows/Mac OSX upgrades, software issues and diagnostics; backups of computer hard drives and hard drive recovery

TEMPLE UNIVERSITY, Philadelphia, PA September 2011 – December 2012

Fox Computer Services Junior Student Tech Consultant

- Provided technical support to faculty and students in the Fox Business School
- Assisted Senior Tech Consultants with computer hardware repairs; software issues and diagnostics; PC imaging for workstations; helped troubleshoot and repair laptops/desktops for students and faculty

DR. KAZI M. ISLAM M.D. PEDIATRICS, Upper Darby, PA September 2010 – March 2015

IT Manager

- Maintained central server and 12 workstations and kept them up to speed with latest updates
- Oversaw workstation repairs, PC tune-ups, virus/spyware removal and networking setup and maintenance for Medisoft Clinical software

EBAY, Upper Darby, PA/Online September 2002 – July 2008

E-Commerce/Entrepreneur

- Sold video games, computer parts, computers and electronics in over eBay 200 auctions
- Built custom made computers as per client specifications, assembled and shipped over 30 computers