

Harold Rosemond

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

Bachelor of Business Administration, Graduation: May 2015

MAJOR: Finance

MINOR: Management Information Systems

Selected Courses:

Managerial Accounting

Business Communications

Operations Management

Management Information Systems

Financial Management

ACTIVITIES: **Treasurer**, Resident Hall Association – 2012-2013

Member, National Association of Black Accountants, Fall 2012- Present

Member, International Business Association, Fall 2012- Present

WORK EXPERIENCE:

NORDSTROM, Ross Park Mall, Pittsburgh, PA

June 2011-Present

Seasonal Sales Associate

- Provided exceptional Customer Service to a high-end clientele by taking customer service trainings every quarter and taking shoe fit certification classes at the time of my hire to ensure customer satisfaction.
- Scheduled on average two private shopping appointments a day with customers dressing them from head to toe and increasing the department's productivity and sale's quality.
- Received monthly rewards and store wide recognition for exceeding daily and monthly departmental goals and placed within the store's top ten sells representatives for the summer.

AMERICAN EAGLE OUTFITTERS, Pittsburgh, PA

December 2009-Present

Sales Associate & Cashier

- Provided customer service for a trendy clothing brand servicing over one hundred youth a day.
- Assisted with customers' purchases of jeans after taking a denim certification class that ensured my knowledge of the material and cut of every pair of jeans.
- Cashiered on average two thousand dollars an hour in transactions and created at least five new American Eagle membership reward cards a day.

INTERNATIONAL EXPERIENCE:

STUDY ABROAD, Paris, France

Summer 2013

- Studied rigorous Economics, Finance, and International Business subjects in the classroom with other students from France, Germany, Mexico, and the United States.
- Emerged myself into a different culture and language for a two month period while staying with a host family native to Paris.
- Challenged myself with becoming more fluent in the French language by omitting English out of my everyday life and surrounding myself with French speaking people.

SKILLS & LANGUAGES:

- French – Progressively Fluent- Committed to continuously learn the French language and culture
- Spanish - Conversant
- Microsoft Office Efficient