

HIEP TRAN

community.mis.temple.edu/hqtran

2108Welsh Rd / Philadelphia / PA / 19115

267-912-5575 / htran93@temple.edu

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2019
Major: Management Information Systems
Overall GPA: 3.0, Major GPA: 3.2

COMMUNITY COLLEGE OF PHILADELPHIA, Philadelphia, PA
Associates of Liberal Arts, Graduation: May 2014

SELECTED COURSES:

Data Analytics, Marketing Management, Risk Management, Statistic 3

ACTIVITIES:

- Member, Association for Management Information Systems, 2017 – Present
- Member, Vietnamese Student Association, 2017-Present

INFORMATION TECHNOLOGY SKILLS:

Software Development: Python and Java
Database Management: SQL
Project Management: Microsoft Office

EXPERIENCE: Essential Nails & Spa Evesham, NJ May 2015 – August 2017

Receptionist

- Assisting customers with scheduling and progression for a service; while keeping the store run smoothly and reducing the customer's waiting time.

KB Auto Repairs, Philadelphia, PA June 2011 – Present

Express Service

- Provide customer service with oil change, inspections, tire rotation/balancing, etc.

SKILLS & LANGUAGES:

- Vietnamese - conversational