

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2020
Major: Management Information Systems

ACTIVITIES & AWARDS:

- Participant, Marketing Management Course: “New Shoes” Project, November 2017

EXPERIENCE: CHIMA BRAZILIAN STEAKHOUSE, Philadelphia, PA August 2017 - Present
Server

- Provided a fine-dining experience to customers in a Brazilian Rodizio fashion
- Participated in Center City District’s Restaurant Week promotion, which averaged over 600 customers a day
- Interacted with VIP guests, such as LA Galaxy Soccer Team, Temple’s Football Team, Wedding Parties, etc.
- Displayed knowledge of products to customers in their dinner, including wine and steak
- Promoted from Food Runner to Server

BONCHON, Philadelphia, PA May 2016 - August 2017
Food Runner

- Mediated communications between the kitchen and servers at a popular sports bar
- Expedited orders and made sure customers were getting all their orders correct in a timely manner
- Collaborated with managers to ensure supplies were fully stocked.
- Maintained a stocked area for daily operations

SKILLS & LANGUAGES:

- Proficient in basic Microsoft Office (Excel, Word, PowerPoint)
- Cantonese - Conversational