

# Jessika MIS

community.mis.temple.edu/jbeletzuy/

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jessika.mis@temple.edu

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA  
*Bachelor of Business Administration, Graduation: May 2021*  
*Major: Management Information Systems*  
Overall GPA: 2.21

## SELECTED COURSES:

Computer Science I-III, Database Design and Application Development, Essentials of Networking, Comparative Operating Systems, Visual Basic Programming, Information Systems in Organizations

## ACTIVITIES AND AWARDS:

- Ann Parsons Scholar Athlete Award, May 2015
  - Award given to students who show exemplary levels of integrity and dedication both in sports and academics

## INFORMATION TECHNOLOGY SKILLS:

Software Development: Visual Studio.NET and Java  
Web Development: HTML, DreamWeaver  
Database Management: Oracle, SQL  
Project Management: Microsoft Office

EXPERIENCE: Bertucci's Italian Restaurant February 2013 – Present  
**Server / Trainer**

- Training and leading staff members on handling various aspects of guest relations
- Ensuring guests feel welcome and satisfied with their dining experience
- Setting a positive example through strong work ethic, and attention to detail
- Able to solve guests problems in an efficient and professional manner

## SKILLS & LANGUAGES:

- Spanish – Native