

## Jessica Cracchiolo

E-Portfolio: <http://community.mis.temple.edu/jessicacracchiolo/>

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### EDUCATION:

TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

**Bachelor of Business Administration, Graduation: May 2015**

**Major: Management Information System**

GPA: 3.3 | Dean's List: Fall 2011

### ACTIVITIES & AWARDS:

JP Morgan Chase & Co., Philanthropy Leader, June 2014 – Present

- Planned and executed "Habitat for Humanity" by collaborating with twelve other interns to participate in a full day cleanup of a nearby inner-city community
- Assisted with J.P. Morgan's annual "Ronald McDonald House" event, providing food and shelter for pediatric cancer patients and their families

Vice President of Professional Development, Association for Information Systems, 2014-Present

Honor Society (XAE), 2012– present

Mentor, Fox School of Business, 2011– present

- Formed relationships with freshmen and transfer students by mentoring them during their experience at Fox

National Honor Society Leadership of Success, 2010-present

PECO Scholarship Winner – Spring 2013

PwC Case Competition – Fall 2013

Russell Conwell Center Student Ambassador, 2011

Treasurer, James S. Whitehall Residence Hall, 2011

### EXPERIENCE:

#### **JP MORGAN CHASE & Co.**

Newark, DE

*Project Management Intern*

June 2013 – Present

- Reviewed and updated 400 workflows with a focus on audit controls using Provision
- Conducted side-by-side observations for each core operating process
- Developed training materials and conducted training on the Provision software for permanent staff

#### **PRUDENTIAL FINANCIAL**

Dresher, PA

*Group Insurance Intern*

June 2013 – August 2013

- Assisted Contact Center management with call volume forecasting, process analysis, real time monitoring of call traffic, and the creation of ad-hoc reports
- Implemented data mining techniques using Excel and Visio for various initiatives and projects
- Worked closely with case installation, enrollment services and/or policy maintenance management to assist with workflow reviews and the creation of new on-hand reports

#### **LINCOLN FINANCIAL ADVISORS**

Cherry Hill, NJ

*Financial Planner Intern*

June 2012 – August 2012

- Prepared reviews and presentations detailing high-net worth clients' portfolios for an established wealth management practice
- Created financial models to examine cash flows, taxes, and wealth creation for clients
- Developed financial aptitude about investments and insurance products used in the high-net worth market

### SKILLS, LANGUAGES, & INTERESTS:

Skills: Provision, Visio, Microsoft Word, Excel, Outlook, & PowerPoint

Languages: Italian-fluent, Spanish- conversant

Interests: Golfing, Cooking, Entourage, Philanthropy