

# JOSEPH KERRIGAN

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA  
**Bachelor of Business Administration, Graduation: December 2019**  
**Major: Management Information Systems**

## SELECTED COURSES:

Data-Centric Application Development, Digital Solutions Studio, Data Analytics, Enterprise IT Architecture, Lead Global Digital Projects, Application Integration and Evaluation

## INFORMATION SYSTEMS PROJECTS:

- Created a web-based application in a class project utilizing PHP, PDO, and SQL which allowed users create orders. Orders were then stored in a remote SQL database. The application contained a log in page which provided admins the capability to access orders.
- Served as a Business Analyst in a class project with a real client. Elicited business requirements, identified business rules, and helped develop a solution in the form of a prototype with use cases.

## INFORMATION TECHNOLOGY SKILLS:

Analysis: R, Rstudio  
Web Development: HTML, PHP, CSS, JavaScript  
Database Management: mySQL, MariaDB  
Project Management: Microsoft Project, Microsoft Word, Microsoft Excel

EXPERIENCE: Brightsmith LLC, Morrisville, PA June 2018 – Present  
**Manufacturing Operations Intern**

- Reconstructed the Quality Management System for a manufacturing plant which specializes in coatings of metals.
- Assisted in securing ISO 9001:2015 accreditation for the company.
- Conducted interviews with stakeholders in all levels of the organization including consultants, managers, supervisors, and employees to elicit requirements for the new system.

Freshworks Woodhaven, Philadelphia, PA May 2012 - June 2018  
**Employee**

- Provided customer service and line cook duties for a hoagie shop which serves around three hundred orders a day.
- Trained approximately twenty new employees in the basics of the customer service and cooking industry.

## SKILLS & LANGUAGES:

- Italian – Beginner