

**Joel. G. Varghese**

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community.mis.temple.edu/joelvarghese

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA  
**Bachelor of Business Administration, Graduation: May 2015**  
MAJOR: Management Information Systems, MAJOR GPA: 3.39

EXPERIENCE:

A&E BACKWATERS ENGINEERING Manhattan, NY December 2011 – January 2012

**Data Entry Operator/Intern**

- Gained hands-on experience with database software while processing customer orders into database
- Coded information, resolved processing problems, and verified the accuracy of data
- Tracked customer orders throughout the process and updated the database accordingly
- Completed special projects as assigned including creating excel spreadsheets, pinpointing all old and dated information

PNC BANK, Rydal, PA - Teller

January 2014- May 2014

**Teller**

- In charge of cash registers and ensuring proper cash inflow and outflow
- Assisted in customer service and ensured customers issues or questions with any of their books or classes required were resolved
- Met sales goals and exceeded expectations regarding bringing business to the bank

PAULS RUN RETIREMENT COMMUNITY, Bensalem, PA

August 2012-May 2013

**Cashier**

- In charge of cash registers and ensuring proper cash inflow and outflow
- Assisted in customer service and ensured customers issues or questions with any of their books or classes required were resolved

Pauls Run Retirement Community, Bensalem

September 2008-April 2012

**Dining room services and Cash Register**

- Assist in tray line and timely delivery of food to the elderly
- Correspond with managers on variances of Cash and inventory flow between actual performance and system results on a daily basis
- Assisted in operational audits to reduce financial and operational risks and increase efficiency through streamlined operations, and safeguard store assets

Temple's Center for Intergenerational Learning, Philadelphia

June 2007- September 2007

**Student Counselor**

- Designed developed and implemented activities and educational lessons
- Responsible for ensuring that data entering the system are valid, complete, and free from errors
- Assisted with class selection including tracking confidential student and documenting case files

TECHNICAL SKILLS & LANGUAGES:

- HTML, SAP, Google analytics, AUTOCAD , Solidworks, Dreamweaver
- Microsoft Office (Excel, PowerPoint, Access, Word)
- Hindi and Malayalam- Fluent.