**Jurgen Aliaj**  Jurgen.Aliaj@temple.edu

*2121 Bleigh Ave | Philadelphia | PA | 19152 tel:267.442.8218*

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

***Bachelor of Business Administration, Graduation: May 2018***

***Major: Management Information Systems***

GPA: 3.28

ACTIVITIES:

Association for Management Information Systems Fall 2016 – Present

INFORMATION TECHNOLOGY SKILLS:

Development: PHP, HTML, CSS, WordPress

Database Management: SQL, R, R Studio

Cloud Computing: Microsoft Azure, VMware

Project Portfolio Management: ServiceNow PPM, Microsoft Office, Project, SharePoint

Technical Skills: Project Management, Data Analysis, Development Soft Skills: Planning and Prioritizing, Decision-Making, Teamwork

INFORMATION SYSTEMS PROJECTS:

* Developed an e-commerce prototype for a startup cosmetic company, Pound Cake.
* Created customized virtual machines using VMware to run and operate multiple accounts.
* Built webpages using PHP, CSS, HTML, and SQL with workable forms, buttons, loops, and databases.

EXPERIENCE:

SUBARU OF AMERICA, INC., Cherry Hill, NJ May 2017 - Present **Project Management Office Intern**

* Establish and continually enhance standards and processes for project approvals, project tracking, project completion, termination**,** budgets, and SOW.
* Implement ServiceNow a Project Portfolio Management solution which includes Demand Management, Project Management, SDLC, Release Management, Test Management, Time-Entry, Cost Management, and Resource Allocation.
* Create a role-based provisioning model for all regions and implement into ITSM system.
* Assist in facilitation of project prioritization and preparation, with executives across the company.
* Develop test cases and test scrips while also performing functional testing.

STADIUM SPORTS BAR, Philadelphia, PA March 2014 - December 2016

**Bartender, Food & Beverage**

* Provided superior customer experience, and built customer relationships.
* Balanced cash receipts and totaled checks, credit-card receipts, and store credit charges.

NORTHEAST PARKING SYSTEM, Philadelphia, PA April 2011-March 2014

**Valet Parking, Shift Supervisor**

* Managed cash parking lots that generated revenue up to $4,000 a night.
* Identified and solved problems involving customers, employees or third parties.