
EDUCATION

Temple University, Fox School of Business, Philadelphia, PA.

Bachelor of Business Administration, Graduation: May 2020

Double Major: Management Information System | Finance

CGPA: 3.94 | Dean's List: Fall 2016 – Present | Business Honors Program

ACTIVITIES AND AWARDS

- Ron and Ronda Riddell Endowed Scholarship – 2018
- Temple University Presidential Scholar Award – 2016-18
- PR Committee Chair, Association for Information Systems - 2018
- Runner-up, 6th Annual Temple Analytics Challenge – 2018
- Columnist, The Freely Magazine, Fall 2016 – Present

INFORMATION TECHNOLOGY SKILLS

Web Development: HTML, CSS, PHP, JavaScript, Bootstrap

Data Management: SQL, MS Access, Salesforce

Data Visualization: Visio, Piktochart, Adobe Illustrator

Analytics: R, Tableau, MS Excel, Stata, Python

Project Management: MS Project, Airtable

Prototyping: Justinmind

EXPERIENCE

CONTINUING EDUCATION SYSTEMS, Philadelphia, PA

June 2018 – Present

Junior Business Analyst

- Used SQL to generate reports by extracting, validating, and reshaping data from the DestinyOne database for various non-credit departments and programs of Temple University.
- Tested features and updates of the DestinyOne web application and report issues to the vendor.
- Created training materials to illustrate the work flow and software functionalities to end-users.

SOUTHEAST BANK LIMITED, Dhaka, Bangladesh

June 2018 – August 2018

Business Analyst Intern

- Analyzed credit risk grade reports of 95 clients from the bank's database using SQL to elicit data requirements for the development of an upgraded Credit Risk Grading (CRG) system.
- Conducted interviews with subject matter experts from the credit department to elicit functional requirements for the new Credit Risk Grading system.
- Created a prototype of the upgraded CRG system using Justinmind Prototyping tool, illustrating the functional and data requirements of the system to the software development team.

RESEARCH FOR ACTION, Philadelphia, PA

January 2018 – May 2018

Research Intern

- Used Stata to reshape and to eliminate inconsistencies in 80+ raw data files of annual Pennsylvanian school data for the company's PACER project.
- Wrote Stata code templates for eight data categories which reduced the time taken to eliminate inconsistencies in raw data files by 50% for the PACER team.
- Created codebooks for six categories of datasets to align variables in school, district, and state-level data over 10 years

SSD-TECH LIMITED, Dhaka, Bangladesh

June 2017 – August 2017

Information Technology Intern

- Analyzed 1000+ records of customer data from the company's CRM system using Excel and reported patterns in which clients demanded software updates after their initial purchase, which improved customer service.
- Assisted in the installation and integration of a new ERP system with the firm's existing IT architecture.
- Provided training on the new ERP system to the H.R. and Accounts department staff of the company.

LANGUAGES & CERTIFICATIONS

- Bengali (native), Turkish (fluent), Hindi (fluent)
- "Bloomberg Market Concepts" certified
- "FactSets Knowledge Base" certified