

Katherine Karpac

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: Fall 2015
Major: Marketing

GPA: 3.3

Selected Courses:

Pop Culture Modern Italy

International Marketing

Marketing Management

Macroeconomics

Leadership and Organizational Management

Microeconomics

ACTIVITIES:

- Temple's Study Abroad: Rome, Italy Fall 2013
 - Countries/Cultures experienced: Hungary, Czech Republic, The Netherlands, Germany, and Spain

EXPERIENCE: Red Lobster: Lansdale, PA

April 2010 – Present

Host and Server

- Provide support for host team to ensure operational efficiency
- Monitor the dining room for empty and cleaned tables, estimate the wait times for the guests, and ensure the guest expectations are met while they are waiting
- Answer the phone, book call ahead seating and move tables together to accommodate large parties
- Stay updated on the current menu choices and promotions
- Monitor proper dining experience, fulfill customer needs, deliver items on a timely basis, offer dessert and drinks, refill glasses, and remove courses.

SKILLS:

- Microsoft Office, PowerPoint, Excel