

CAREER GOALS:

As a senior in college, my objective is to acquire a full-time position that leverages my IT experience and education in a company that provides premiere Business Intelligence solutions to their clients.

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2017
Major: Management Information Systems
GPA: 3.30, Dean's List: Spring 2013

ACTIVITIES:

- Member, Phi Alpha Delta Law Fraternity, Fall 2013 – Present
- Member, Temple University Flag Football League, Fall 2013 – Present
- Member, Association of Information Systems, Spring 2015 – Present

EXPERIENCE: ASTRAZENECA PHARMACUTICALS, Wilmington, DE May 2016 – Present
JR Business Analysis/Solution Engineer

- Assisted a Solutions Engineer in the North America Commercial IT (NA IT) team to analyze and map business needs into systems and technical solutions.
- Lead an intern team project as the Business Analyst to evaluate a project management application tool called “Trello,” to see if the tool could be implemented in the organization and presented recommendations to the NA IT team.
- Utilized SnapLogic to facilitate data management and migrations between multiple applications for Project Fusion.
- Performed Systems Integration Testing and User Acceptance Testing for Project Fusion using Model N and Revitas applications.

ACCOLADE MANAGEMENT SERVICES, King of Prussia, PA August 2015 – May 2016
Business Analyst Intern

- Maintaining, updating, and reporting on the company legal education accreditation database using MS Access.
- Direct interaction with customers satisfying requests, providing information, troubleshooting and resolving issues.
- Collaboration with customers, system users, team members and management to analyze and document current business processes.
- Recommending process improvements and changes to management and then working with team to implement successful solutions.

SKOWOOD'S POOL SERVICE, Downingtown, PA Summers 2012, 2014, 2015
Customer Service Associate

- Communicated with 50+ customers daily, processing orders and providing information at the store to ensure complete customer satisfaction.
- Attentively assisted customer needs (in and out of store) by providing products and solutions to ensure a positive customer experience and increased productivity.
- Maintained store by pricing and stocking retail, working the cash register, and handling all other managerial duties; processing orders, receiving shipments, and maintaining inventory.

SKILLS:

Excellent ability to learn new technology and environments quickly along with communication, problem solving, time management, flexibility, and interpersonal skills. Team-oriented, creative and self-motivated, adaptable and flexible change orientation and ability to collaborate and/or work independently. Proficient in Database Management Software: Access, Excel, Program POM, Justinmind, MYSQL, SASS Enterprise, Jira, SnapLogic, Trello, Tableau, and Microsoft Suite of Office Products: Word, PowerPoint, Outlook, and Visio.