

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2018
Major: Management Information Systems

ACTIVITIES & AWARDS:

Member, PowerShell Users Group 2010 - Present
Member, VMWare User Group 2007 – Present

INFORMATION TECHNOLOGY SKILLS:

Analysis:	Visio, Excel, Word, PowerPoint
Software Development:	Java, PowerShell, and Visual Basic
Web Development:	HTML, PHP, Flash, and Dreamweaver
Database Management:	Microsoft Access, SQL
Project Management:	Microsoft Project

EXPERIENCE: CSL Behring, King of Prussia, PA March 2013 - Present

Systems Administrator, Infrastructure Group

- Served as team lead for RSA SecurID Global Implementation.
- Provide technical support for all Microsoft Servers in King of Prussia Data Center.
- Assisted in the build out of current direct access virtual private network.
- Provide technical operations twenty-four hour a day support

UHS Inc., King of Prussia, PA

March 2011 – March 2013

Sr. Systems Engineer, IT Systems

- Served as subject matter expert on all Microsoft server Operating Systems.
- Traveled to company facilities throughout the U.S.A. to assist the collapse of 20 child domains into a single corporate domain.
- Leveraged expertise in I.T. Service Management (ITSM) and Global Services Resource Management (GSRM) to assist in the planning and development of a corporate documentation system.

Iron Mountain Records Management, Collegeville, PA

August 2000 – March 2011

System Administrator, Data Center Operations

- Managed company email and antivirus systems
- Employed both HP Blade and Proliant systems to
- Responsible for all site server patching, repair and maintenance
- Lead global operation enhancements that improved systems' reliability and performance

SKILLS

- Microsoft Certified Systems Engineer
- Microsoft Certified Professional
- Cisco Certified Systems Engineer
- Information Technology Infrastructure Library Foundation Certified