2213 Pennington Dr. | Wilmington | DE | 19810 302.598.2316 | kyle.haberman@temple.edu

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA **Bachelor of Business Administration, Graduation: May 2019** MAJOR: Management Information Systems GPA: 3.93 | Dean's List: Fall 2015 - Present

## SELECTED COURSES:

Data Science, Data Analytics, Data-Centric Application Development, IT Enterprise Management, Information Systems in Organizations, Application Integration and Evaluation, Digital Solutions Studio

## **ACTIVITIES AND AWARDS:**

- Recipient, Fox MIS Department Professional and Academic Achievement Award, 2017
- Recipient, Institute for Business and Information Technology Lockheed Martin Scholarship, 2016
- Member, Association for Management Information Systems, 2015 Present
- Member, Technical Development Application Program, 2015 Present
- Member, Temple Grassroot Soccer, 2015 Present
- Recipient, Temple University Scholarship, Fall 2015 Spring 2019

## EXPERIENCE:

## NBCUNIVERSAL, Englewood Cliffs, NJ Media Tech Intern

- Provided support for company's domain services as a member of the Global Network Services Team
- Gathered, linked, and Analyzed data for over 47,000 groups in Active Directory ٠
- Used findings to assist in turning a manual process into an automated one and ٠ documented steps to create a formal process

# DE LAGE LANDEN, Wayne, PA

## Service Desk Intern

- Provided technical support at American headquarters for global vendor finance company
- Fulfilled service requests, troubleshooted devices, Imaged PCs, and managed company's hardware inventory database
- Analyzed data, presented findings to senior manager, and created formal process • documents to improve processes at service desk

## SKILLS:

- Microsoft Excel, Word, PowerPoint
- HTML, CSS, PHP
- MySQL
- Tableau, Power BI
- Microsoft Azure
- SharePoint
- **BMC** Remedyforce •
- Active Directory
- Splunk

### Summer 2017

Summer 2018