

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

Bachelor of Business Administration, Graduation: May 2015

Major: Marketing

GPA: 3.47 | Dean's List, Spring 2013

Selected Courses:

Marketing Management

Professional Development Strategies

Managerial Accounting

Microeconomic Principles

ACTIVITIES & AWARDS:

Secretary Entertainment Business Association April 2014-Present

Member, American Marketing Association, Fall 2013- Present

Grand Slam Awards, Excellent Customer Service, March 2013, Spring 2012

Letter of Excellent Customer Service Recognition, Modell's CEO, Mitchell Modell, Winter 2012

Temple University Academic Scholarship, Fall 2011-Present

EXPERIENCE: MODELL'S SPORTING GOODS, Philadelphia, PA

Head Cashier

November 2013 – Present

- Lead a team of 10+ associates in daily operations and customer service
- Construct four weekly audits on cashiers to ensure associate honesty
- Keep register area clean and organized to ensure operational efficiency

Sales Associate & Cashier

April 2010 – November 2013

- Provide customer service to 500+ customers per day for retailer of sporting goods, apparel, and footwear.
- Proficient in all departments of the store, including Footwear, Sporting Goods, Licensed Apparel, Apparel.
- Handle monetary transactions using cash and credit averaging \$5000 in daily sales.
- Assist in daily projects and operations, such as restocking and relocating merchandise throughout the store.

SKILLS & LANGUAGES:

- Microsoft Word, PowerPoint