

Kevin Potter

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2019
Major: Management Information Systems

SELECTED COURSES:

Data Analytics, Data Centric Application Development, Enterprise IT Architecture, Integrative Business Applications, Digital Solutions Studio

ACTIVITIES AND AWARDS:

- Member, Sports Marketing Association of Temple September 2015 – May 2016

INFORMATION SYSTEMS PROJECTS:

- Analyzed data provided by NBC using excel and tableau, to determine solutions to provided questions regarding past and present popular films and film attendance. Also, created a visual graphic using Tableau to represent the data findings.

INFORMATION TECHNOLOGY SKILLS:

Analysis:	R
Web Development:	HTML
Database Management:	SQL
Project Management:	Microsoft Office

EXPERIENCE: Datum Storage Solutions, York, PA Summers, 2014-2017

It Support

- Assist the IT department in completing workstation updates while validating software licensing.
- Document system software and licensing for an ongoing software audit.
- Manage user support for 50 employees during the setup and configuration of synergy as a CRM software.
- Analyze products alongside multiple engineers to troubleshoot and improve products.

Dover Township Volunteer Fire Department, Dover, PA September 2013-May 2015

Sales Associate

- Provided customer support for a weekly bingo event
- handled cash for 150 people and paid out cash winnings.
- Set up and maintained electronic gaming terminals providing user support and troubleshooting issues as they arose.