KRISTEN ILSEMANN

Local Address:

1747 North 16th Street, Floor 3 Philadelphia, PA 19121 Permanent Address: 893 Johnson Court Warrington, PA 18976

OBJECTIVE:

To obtain an internship position in risk management or insurance to gain hands-on experience to complement my academic courses.

EDUCATION:

TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

Bachelor of Business Administration, May 2015 Major: Risk Management and Insurance

Scholastic Average: Overall GPA – 3.27

Related Courses (Completed by May 2014):

- Life and Health Insurance and Employee Benefits

- Property and Liability Insurance Coverages

- Financial Management - Honors

- Managerial Accounting - Honors

- Marketing Management – Honors

- Financial Accounting

Introduction to Risk Management

- Business Statistics

Honors and Activities:

Gamma Iota Sigma Professional Risk Management, Insurance and Actuarial Science Fraternity, Fall 2013 - Present

Student Member, Delaware Valley Chapter of RIMS, Fall 2013 – Present

Director of Finance, Delta Phi Epsilon, Delta Nu Chapter, Spring 2014 – Present

Art Director, Delta Phi Epsilon, Delta Nu Chapter, Fall 2012 – Fall 2013

Business Honor Student Association, Fall 2013

Golden Key International Honor Society, Fall 2013 - Present

National Society of Collegiate Scholars, Fall 2012 - Present

Temple University Scholarship, Fall 2011

Destination France, CEFAM, Winter 2014

EXPERIENCE:

Temple University Campus Recreation, Philadelphia, PA

Main Office Student Staff, August 2013 - Present

- Provide information about Temple University's athletic facilities to students, faculty, and customers by answering phone calls or answering any questions in person if the customer chooses to visit the office
- Assist eight members on the full time Campus Recreation staff by following instructions and performing extraneous tasks such as delivering packages and deposits to other offices on campus
- Operate a cash register primarily to provide employees, faculty, and alumni with athletic facility access as well as to process other transactions regarding intramural and sport clubs

Pearl Theatre at Avenue North, Philadelphia, PA

Concessionist/Usher, June 2013 – August 2013

- Interacted directly with customers and tended to customers' needs by preparing food, directing them to their theater, and relaying any information to the manager on duty
- Worked cohesively with a team of three behind the concessions stand to prepare food and serve customers in a timely manner to ensure customer satisfaction with the product and their overall experience at Pearl Theatre
- Operated a cash register at the concessions stand and box office

Regal Cinemas, Warrington, PA

Concessionist, March 2012 - March 2013

- Assisted the lead staff by preparing food and overseeing and directing up to five concessionists to maintain a fully stocked stand in a fast-paced environment
- Interacted directly with customers at the register assuring their food and overall experience at Regal Cinemas was satisfactory
- Operated ovens, soda machines, popcorn poppers, among other kitchen facilities to prepare food for customers

COMPUTER SKILLS:

Microsoft Word, Excel, PowerPoint, Adobe Photoshop, Adobe Illustrator, Adobe InDesign, and Rhinoceros