304 E. 20th Street | Chester | PA | 19013 | 267.218.6477

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia PA

Bachelor of Business Administration, Graduation: August 2015 Major: Human Resource Management | Minor: MIS | GPA: 3.2

ACTIVITIES: Member, D.I.G (Diversified Investors Group), 2014 – Present

Member, Temple Real Estate Organization, 2013 – Present

Member, Association of Information Systems Organization, 2012 – 2015

Member, Society for Human Resource Management, 2012 – 2015

Volunteer, HR Intern, American Red Cross, 2014 Volunteer, VITA Family Tax Assistance, 2009

Member, Delaware Valley Men's Basketball Team, 2009

EXPERIENCE:

RITTENHOUSE REALTY ADVISORS, Philadelphia, PA September 2014 – April 2015 Market Research Analyst

- Compiled demographic and geographic research from multiple online databases and periodicals to locate multifamily housing.
- Authored reports containing recommendations on what areas to target based on geographic and demographic research.
- Collaborated and assisted the sales team with archiving prospects and improving sales by providing competitive research from CRM clients.

SCHOOL DISTRICT OF PHILADELPHIA, Philadelphia, PA August 2014 – March 2015 **Transportation Data Analyst**

- Analyzed and summarized the daily activity of over 1100 contracted bus routes to gauge their projected performance.
- Designed and instituted an online KPI database for bus vendors to track and monitor their efficiency
- Communicated closely with the bus vendors and dispatchers to compare and identify inaccuracies in the KPI database.

YMCA, Wilmington, DE

May 2011- April 2014

Program Specialist

- Created and implemented a variety of enjoyable and educational exercises for students ages seven to fifteen.
- Initially began as a camp counselor, promoted to program specialist after 3 months.
- Collaborated with other staff members to ensure quality programming in youth and adult sports, childcare and adolescent occurrences.
- Monitored and encouraged students in groups of 20 or more to participate and acquire academic skills from the newly implemented educational exercises.

MACY'S, North Wales, PA

October 2010 – January 2011

Sales Associate

- Developed a system to utilize the maximum floor space available and promote our latest products which was adopted by management and implemented throughout the store
- Utilized interpersonal and communication skills while building and establishing customer rapport.
- Provided customer service in the kitchen and home decor department of a large retail store.

SKILLS & LANGUAGES:

- Microsoft Office Suite, Java, Adobe, SAP, Avaya CMS
- French Basic Conversation