

MADISON SCHEHR

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2020
Major: Management Information Systems Overall GPA: 3.15
Study Abroad, Temple University Rome, Spring 2018

SELECTED COURSES:

Data Analytics, Digital Solutions Studio, UX Design, Enterprise IT Architecture, Data Science, Application Integration & Evaluation, Data Centric Apps Development, Information Systems in Organizations,

ACTIVITIES:

Member, Association for Information Systems (AIS), Fall 2017 – present
Mentor, AIS Mentorship Program, Fall 2019

INFORMATION SYSTEMS PROJECTS:

LawAtlas Project, Digital Solutions Studio, Spring 2019

- Served as a business analyst on a 6-person team to implement a community platform for LawAtlas, a policy surveillance program.
- Wrote scope document, including analyzing project constraints, assumptions, and business rules.
- Developed approximately 15 use cases.
- Created presentation for solution pitch to the client.

EXPERIENCE:

DEPARTMENT OF REVENUE, Harrisburg, PA June 2018- August 2019

Government Services Intern, Bureau of Process Reinvention, Innovation & Strategic Management

- Served as Data Coordinator for Data Governance Program, responsible for coordinating the program and its activities.
- Facilitated the Data Governance Board and data steward's workgroup meetings of 10-20 people.
- Drafted and managed data governance documents and materials in SharePoint.
- Researched data governance software for potential purchase.
- Reviewed daily customer feedback responses and followed up with taxpayers to resolve all concerns; escalated matters as appropriate and tracked all follow-up actions.
- Analyzed data to create visuals with pivot tables/charts in Excel to create monthly and quarterly reports.
- Created swim lane diagrams/workflows for undocumented or updated tax processes.

MAGIC MEMORIES, Hershey, PA

June 2016 – August 2018

Sales Associate & Photographer, Chocolate World

- Provided customer service for approximately 900 guests daily for a specialty photography firm that sells photos at Chocolate World, a tourist attraction.
- Utilized upsell techniques to surpass sales goals.
- Collaborated with a 10-15-member shift team to exceed sales goals, by \$7000 on average, daily.
- Worked closely with children to merchandize and setup photo shoots and background set-up.
- Communicated with international visitors including language translation challenges.

SKILLS

- SQL, R, HTML, CSS, JavaScript, NodeJS
- Microsoft Word, Excel, PowerPoint, Azure
- Tableau