

# Makena L. Hillman

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**EDUCATION:** TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA  
***Bachelor of Business Administration, Graduation:*** Jan 2020  
***Major:*** Management Information Systems (MIS); ***Minor:*** Spanish  
***GPA:*** 3.7

## INVOLVEMENT:

- Vice President, Temple Women's Club Soccer, 2018 – present
- Peer Mentor, Association for Information Systems, 2018 – present

## INFORMATION SYSTEMS PROJECTS:

- **ARI Fleet** – Internal Interface Solution
- **NBCUniversal Analytics Challenge** – eSports Industry Analysis

**EXPERIENCE:** TEMPLE UNIVERSITY IT SERVICES, Philadelphia, PA May 2018 – Present  
**Student Worker, Engineering and Operations**

- Assist in the migration/implementation of a new PMS system by suggesting the ideal solution and planning the optimal course of action
- Build and manage the configuration systems for Linux machines
- Created a training program to assist in hiring and training four new student workers
- Led a project to retire 310 University-hosted Windows 2008 servers
- Improved the accuracy of the department's server reporting process by identifying falsities and correcting the script

HOLOGIC, INC., Marlborough, MA

May 2019 – August 2019

### **Intern, Business Analytics**

- Built a dynamic Qlik Sense dashboard to showcase phishing test result analytics for the use of company CISO and CIO
- Published a mobile dashboard that provides revenue reporting and analytics for the use of a division President and his financial leadership team
- Migrated an outdated Qlik View application to Qlik Sense
- Created a dynamic mobile website to enable virtual conference room navigation at the company's HQ location

## IT SKILLS:

### **Data Analysis:**

SQL, Python, Excel

### **Web Development:**

JavaScript, PHP, HTML, CSS

### **Reporting:**

Tableau, Qlik

### **Virtualization:**

VMWare

### **Systems Administration:**

Windows, Linux

### **CI/CD:**

Git, Jenkins

### **Configuration Management:**

Puppet