

**Michael A. Black**     m.black@temple.edu | MIS e-portfolio: community.mis.temple.edu/mblack  

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1625 Paper Mill rd | Meadowbrook | PA | 19046 | 484.432.2705

EDUCATION:    TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA  
***Bachelor of Business Administration, Anticipated Graduation: December 2016***  
MAJOR:    Management Information Systems  
GPA: 2.93, Major GPA: 3.08

DELAWARE COUNTY COMMUNITY COLLEGE, Media, PA  
***Associate of Science, Graduation: June 2012***  
MAJOR:    Computers and Information Systems

SELECTED COURSES:

Data analytics, Enterprise IT Architecture, PC Repair/Maint., Java programming 1 and 2, Data Structures and Algorithms, SAP ERP, UNIX Operating systems, Data Centric Application Development, Digital Design and Innovation

AWARDS:

- Best Buy Inc. King of Prussia Computer Department Employee of the Quarter, (Q4 2008)

INFORMATION TECHNOLOGY SKILLS:

Software Development:    Visual Studio.NET, Eclipse, NetBeans  
Web Development:        HTML, CSS, JavaScript, PHP, SQL querying  
Database Management:    MySQL

EXPERIENCE: TEAM CHILDREN Inc. Nonprofit, Audubon, PA Volunteer starting April 2006  
**Computer Technician, Customer Support**

- Built computers from raw components and managed an inventory of computers based on specifications that were being built or ready for distribution
- Performed troubleshooting on various common software and hardware problems
- Met customers who needed low cost computers and matched them with an appropriate system

BEST BUY Inc., King of Prussia, PA                      Seasonal Winter 2008 – 2009

**Computer Sales Associate**

- Sold desktops, laptops and educated customers on products
- Advised customers on software they required and assisted in finding products that suited their needs
- Managed inventories and signage in the department

SKILLS:

- MySQL database administration and querying
- Proficient in Java and skilled in C++, JavaScript, and Visual Studio UI creation
- Skilled with Microsoft Windows, Linux, and VMWare ecosystems