

Michael A. O'Malley

community.mis.temple.edu/michaelomalley

2035 North Carlisle Street | Philadelphia | PA | 19121 | 570.574.5125 | michaelomalley@temple.edu

EDUCATION: Temple University, Fox School of Business, Philadelphia, PA
Bachelor of Business Administration, Graduation: May 2016
Major: Management Information Systems
Major GPA: 3.50

TECHNICAL PROJECTS:

- QVC Intern project – Designed, built, and implemented new workflow management tool using Agile SDLC
- joanmatusiak.com - Website created using WordPress to promote a Realtor

ACTIVITIES:

- Member, Phi Kappa Theta Fraternity, Fall 2011 - Present
 - Vice President, Fall 2012 - Fall 2013
- Volunteer, Philadelphia Urban Creators, Spring 2012 - Present
- Member, Association for Computing Machinery, Spring 2013 - Present
- Member, Association for Information Systems, Fall 2013 - Present

TECHNICAL SKILLS:

Project Management: Microsoft Project, Jira, LiquidPlanner, Agile SDLC
Data Management: MySQL, SAS Enterprise Miner, SAP, Google Analytics
Programming/Web Development: HTML, Java, JavaScript, WordPress, PHP, Perl
Productivity Software: Microsoft Office: Excel, Word, PowerPoint, Outlook
Systems Monitoring: BMC Patrol, HP Network Node Manager, DynaTrace
Operating Systems: Windows, Mac OS, Redhat Linux, Ubuntu, iOS, Android

EXPERIENCE: Temple University, Philadelphia, PA August 2015 – Present
Junior Business Systems Analyst – Continuing Education Systems

- Gathered department-specific requirements at university-wide rollout of continuing education ERP system
- Built and supported department profiles for non-credit courses, certificates, conferences, and academic programs
- Analyzed current systems during internal project to mitigate duplicate username creations based on database parsing rules

QVC Inc., West Chester, PA May 2015 – August 2015

IT Operations and Support Intern – Enterprise Systems Monitoring

- Installed and maintained monitoring software on global systems at world's leading video and ecommerce retailer
- Collaborated with various applications developers and infrastructure engineers to customize parameters of alarming thresholds
- Led team of nine interns as project manager on capital budgeted project to deliver internal workflow application

SuBoCity, Philadelphia, PA May 2014 – September 2014

Social Media Intern

- Built and maintained restaurant and business information databases using Microsoft Excel and Microsoft Word
- Placed calls to various businesses in order to establish relationships with owners and managers and verify company information
- Managed the SuBoCity brand through promotions on social media platforms including Twitter, Facebook and Instagram