363 Deaven Road | Harrisburg | PA | 17111

717.884.6695/michael.schehr@temple.edu

EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA

Bachelor of Business Administration, Graduation: May 2022

Major: Management Information Systems

GPA: 3.5

SELECTED COURSES:

Data-Centric Application Development, Data Science, Information Systems in Organizations, Data Analytics, Financial Accounting

TECHINCAL SKILLS:

Analysis: Tableau and Google Analytics

Software Development: Visual Studio Code and

Web Development: HTML, Javascript, and WordPress

Database Management: R, SQL, and Salesforce

Project Management: Microsoft Excel, Word, and PowerPoint

ACTIVITIES:

• Member, Association for Management Information Systems, 2018 – present

INFORMATION SYSTEMS PROJECTS:

- Used Tableau to execute a data analysis on an open source data set by making a comparison of averages across categories and creating data visualizations to display trends and solutions.
- Used Salesforce, a CRM solution that brings companies together with existing customers, partners, and potential customers.

EXPERIENCE: DICK'S SPORTING GOODS, Harrisburg, PA

May 2019 – August 2019

Sales Associate & Cashier

- Provided customer service for over 150 customers per day for a retailer of sporting goods and apparel.
- Met company weekly goals of signing up customers for rewards program, store credit card, and selling protection plans on various products.
- Won employee competition by signing up the most customers for credit cards in a day.

GIANT FOOD STORES, Harrisburg, PA

August 2016 - August 2018

Sales Associate & Cashier

- Provided customer service for over 200 customers per day for a grocery store retailer
- Assisted customers in the check-out process, including ringing up sales, bagging items, honoring coupons, collecting payment, and reward program sign ups.
- Received award for exceptional customer service.