

Are You Feeling Canadian?

Have you suddenly found yourself cheering for the Toronto Maple Leafs instead of the Sharks?



At Spartan football games, do you suddenly have the urge to sing O Canada instead of the Star-Spangled Banner?



If so, you may be afflicted with **Salesforce Canadian Date Syndrome!** This means that all of your dates in Salesforce use the Canadian format of day-month-year, so Halloween occurs for you on 31-10-2016 this year. The easiest way to check this is to look at the first deliverable for Lab 1a. Take a look at your pitch date and follow-up date. Are the dates in the Canadian format? **If so, follow the steps below to fix the date format *before* working on Lab 2B.**

If you have already imported data for Lab 2b before realizing you are afflicted with this issue, your account can still be cured, but the medicine is stronger. See the instructions on the other side.

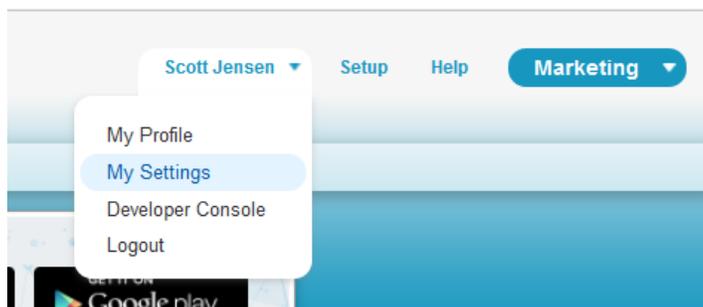
The Medicine (4 steps):

Step What To Do:

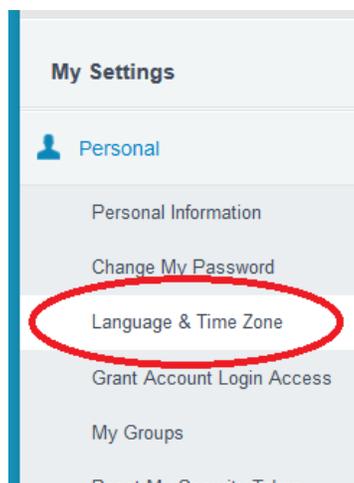
- 1 Log into Salesforce (login.salesforce.com) and in the drop-down list by your name on the main screen, select "Settings".

If you get prompted about critical updates, you can select to ignore them for now – you are not actually running your company's data through this account.

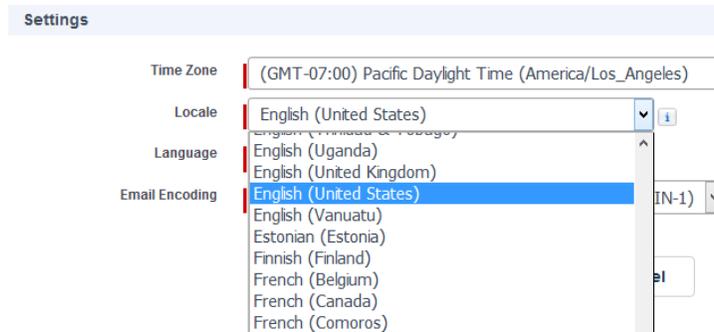
What it Looks Like:



- 2 In the screen that appears (your settings). Select "Personal" from the menu on the left-hand side of the screen and then select "Language & Time Zone" from the sub-menu that appears



- 3 In the Language & Time Zone Settings, select “English (United States)” from the drop-down list for Locale instead of English (Canada). The U.S. is further down in the list – it’s alphabetical.



- 4 Click the Save button

You are now cured and will be cheering for the Sharks again shortly.

If you already imported meeting data for lab 2B (stronger medicine):

If you have already completed steps 25 – 39, the system will have imported 5 of the meetings but not all of them (and those imported are incorrect because the month and day are swapped). You will first need to delete the meetings you just imported.

First you need a Meetings tab, so complete steps 40 – 43, particularly step 43 in which you create a Meetings tab.

Once you have the Meetings tab created, click on that tab. Then, to see all of the meetings that were imported, select “All” from the drop-down list and click the “Go” button. This will display 5 meetings, and next to each meeting you will see links to edit or delete (Del) that meeting. For each meeting, click on its “Del” link.

Once all of your meetings are deleted, complete the steps above (the regular medicine for this problem), and then return to step 26 to reimport your meeting data (the pitch data is fine, so no need to reimport that).