Chapter 7

Supporting the Procurement Process with SAP

What are the fundamentals of a procurement process?

- Three activities
 - Order; Receive; Pay

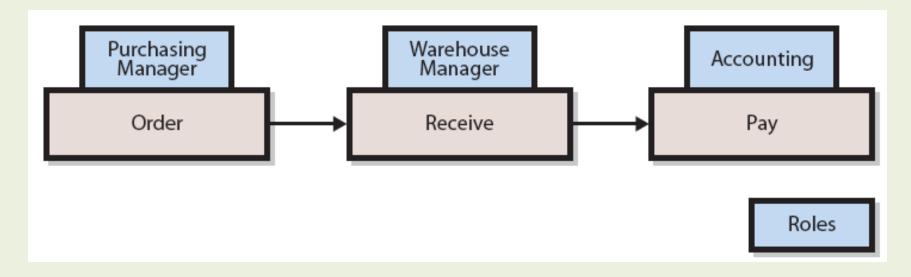


Figure 7-1 Main Procurement Process Activities and Roles

What are the fundamentals of a procurement process?

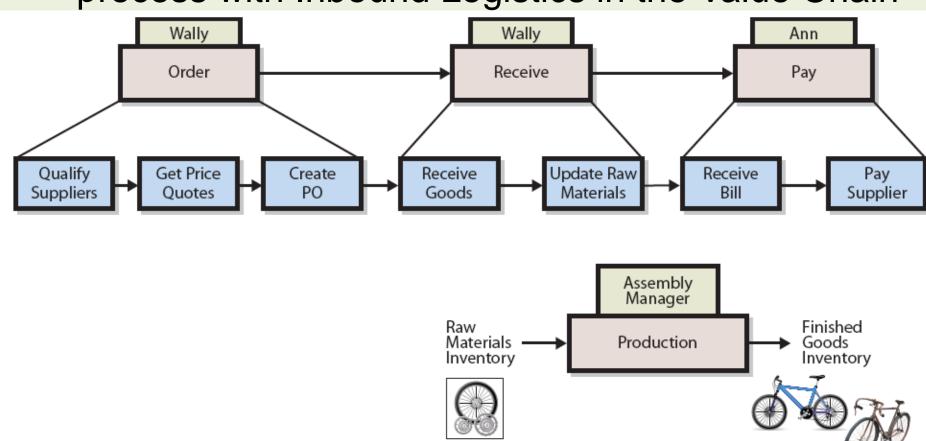
- Supporting the Inbound Logistics Process in the Value Chain
 - Procurement of raw materials needed for production

Primary Activity	Description	Process & Chapter	
Inbound logistics	Receiving, storing, and disseminating inputs to the product	Procurement, Chapter 7	
Operations	Transforming inputs into the final product		
Outbound logistics	Collecting, storing, and physically distributing the product to buyers		
Sales and marketing	Inducing buyers to purchase the product and providing the means for them to do so	Sales, Chapter 8	
Customer service	Assisting customers use of the product and thus maintaining and enhancing the product's value		

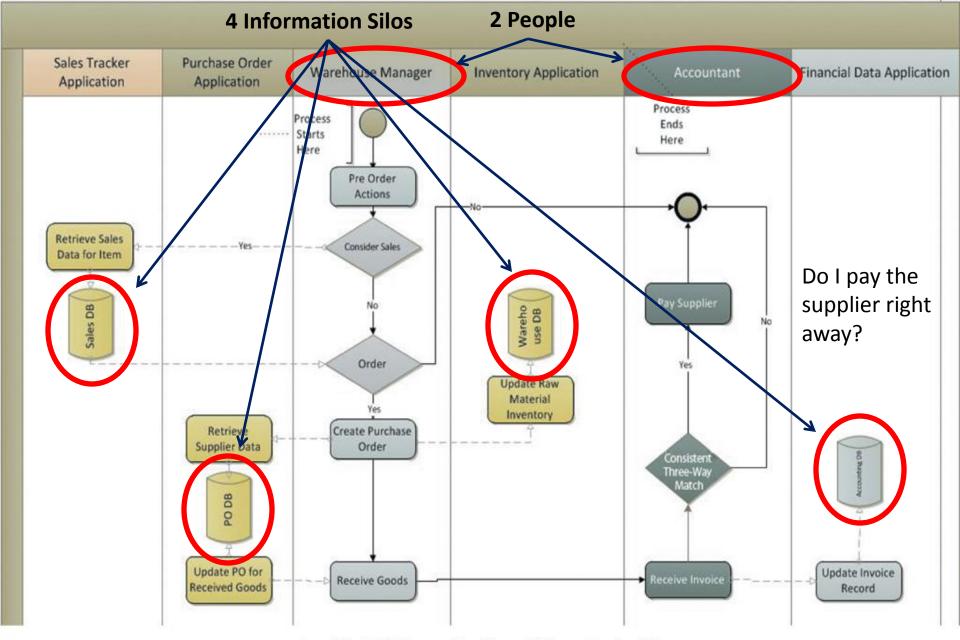
Figure 7-2 Procurement Process within the Value Chain of CBI

What are the fundamentals of a procurement process?

 Linking the fundamentals of the procurement process with Inbound Logistics in the Value Chain



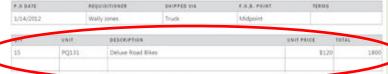
. - -

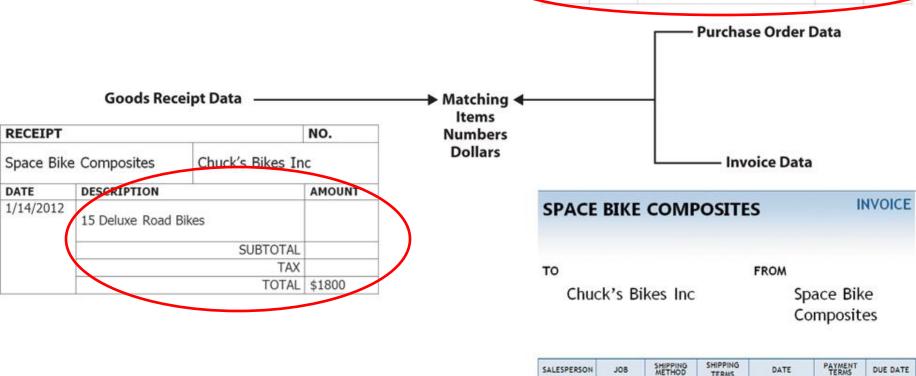


Copyright ©2013 Pearson Education, publishing as Prentice Hall

Three-Way Match done by accounting after goods received before the invoice is paid

TO: SHIP TO: P.O. NUMBER: Space Bike Composites Chuck's Bikes Inc 15432





SALESPER	SON	JOB	SHIPPING METHOD	SHIPPING TERMS	DATE	PAYMENT TERMS	DUE DATE
				Due on receipt	01/14/2012		
QTT	ITEM A		DESC	RIPTION	UNIT	DISCOUNT	TOTAL

What were the problems with the Procurement process before SAP?

Role	Problems
Warehouse	Growth in finished goods inventory reduces warehouse space for raw material inventory. Warehouse manager does not have data on sales price discounts.
Accounting	Three-way match discrepancies take time to correct. Accounting data are not real time.
Purchasing	Purchasing agents not centralized; training experience and motivation difference. Weak internal controls lead to limited scrutiny of purchases.

Copyright @2013 Pearson Education, publishing as Prentice Hall

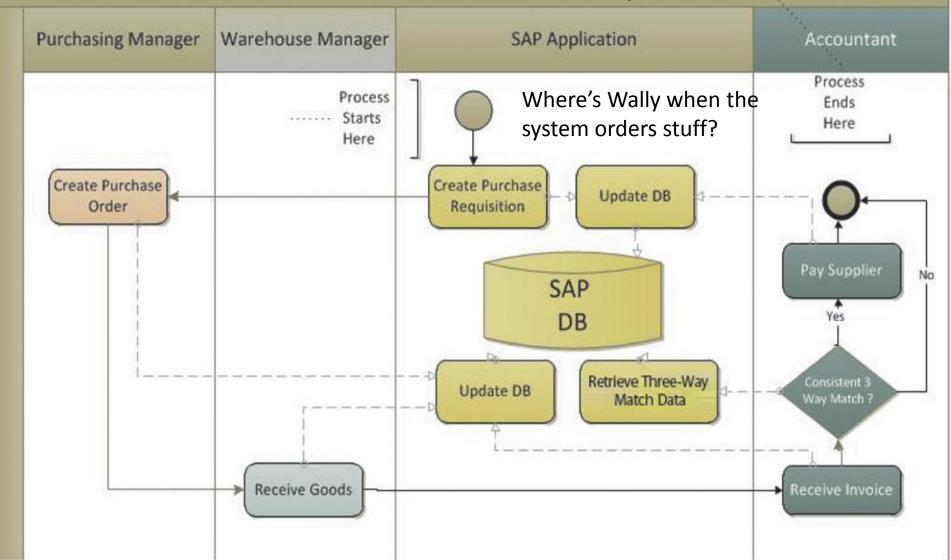
How does CBI implement SAP?

- CBI had to reexamine and refocus their strategy
- Involved three activities
 - Determine industry structure
 - Commit to a specific competitive strategy
 - Develop objectives and measures for processes

- Maintained same three major activities
 - Order; Receive; and Pay
- Single shared database
- Solutions to prior problems
 - Purchasing
 - Warehouse
 - Accounting

How many accountants does it take to ...

How many errors are eliminated?



Copyright @2013 Pearson Education, publishing as Prentice Hall

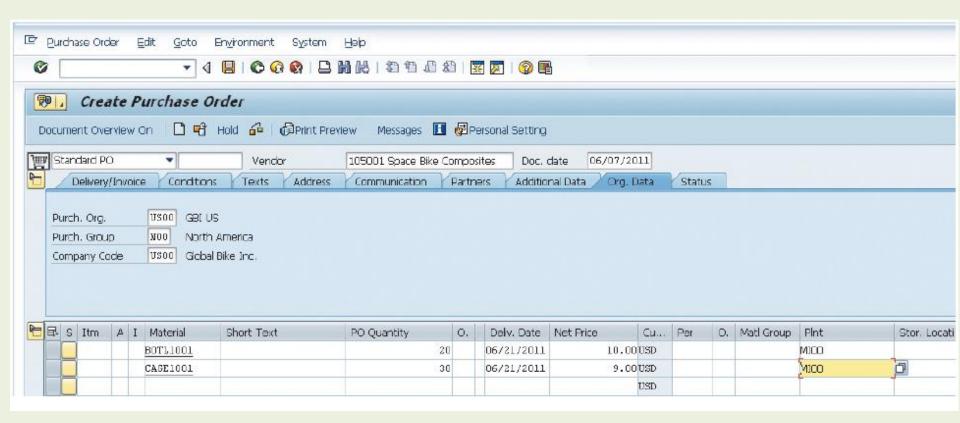


FIGURE 7-13 Purchase Order Screen in SAP for 20 Water Bottles and 30 Water Bottle Cages from Space Bike Composites



FIGURE 7-14 Goods Receipt Screen in SAP

Invoice Three-Way Match

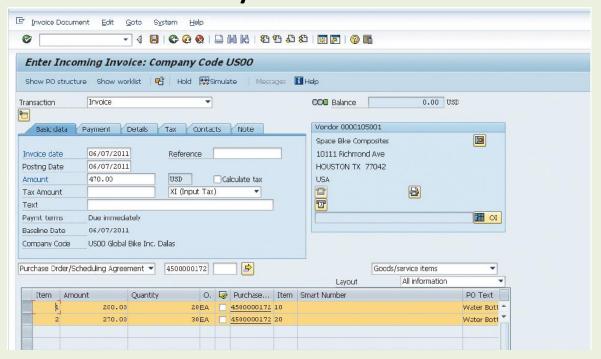


FIGURE 7-15 Enter Incoming Invoice Screen in SAP

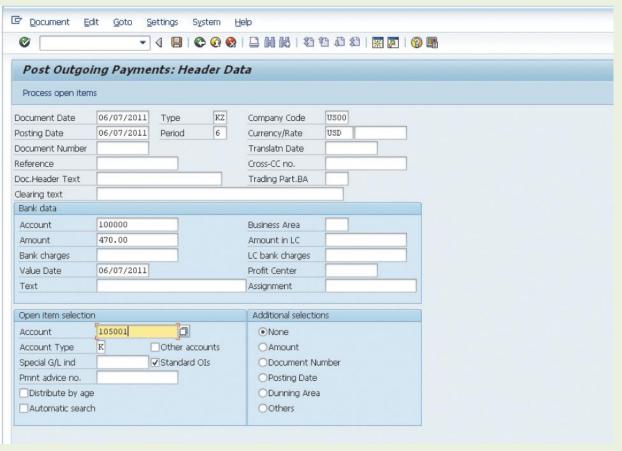


FIGURE 7-16 Post Outgoing Payments Screen in SAP

- Benefits of SAP for CBI's procurement process
 - Single database
 - Shared information in real time
 - Reduction of errors
 - Improved financial controls
 - Increased responsiveness

How can SAP Improve the Integration of Supply Chain Processes at CBI?

- Supply Chain Processes
- Supply Chain Process Integration
- Improving Supply Chain Process Integration by Sharing Data
- Improving Supply Chain Process Integration by Increasing Process Synergy
- Other IS That Improve Supply Chain Processes

How can SAP Improve the Integration of Supply Chain Processes at CBI?

- Other IS That Improve Supply Chain Processes
 - Augmented reality
 - RFID
 - Sensors
 - Robotics
 - 3D printing

How can SAP Improve the Integration of Supply Chain Processes at CBI?

- Sharing Data
- Increasing Process Synergy
- Other IS That Improve Supply Chain Processes

How does the Use of SAP Change CBI?

- New skills are needed
- Process focus
- More data sharing
- Outsourcing