

# Honors Digital Systems

1.1 Introduction to MIS



## Welcome!

Fall 2023





- Education: Temple: BBA, MBA, Ed.D
- Background: Marketing with a slide into Information Systems
- Consulting Work: PowerCAMPUS, Salesforce, Concur, Banner
- Academics: Director, MS-Digital Innovation in Marketing, Intro to MIS, UX, Data Analytics, Data Science, Business Intelligence, Digital Innovation Capstone, Managing with Data
- Certification: Google Analytics, Adobe

## Relevant Info:











AMYL@TEMPLE.EDU

SPEAKMAN 209G

215-204-3196

**OFFICE HOURS** 

M/W: 11:30-12PM

F: 10-11AM

OR BY APPT











# "Tell me and I forget. Teach me and I remember. Involve me and I learn."

- Benjamin Franklin

## Managing Expectations

- This class is unique!
- We will work through challenges together...plan on it!
- You will find the class engaging and fun!
- You will acquire knowledge and skills that you will use in future classes and your career!!!





## Course Highlights

- Systems Analysis
- Process Mapping (Modeling with swim lanes & entity relationship diagrams)
- Digital Product Management
- Information Systems CRM & ERP, Data Analytics & SCM
- Platforms & Digital Business models, including APIs
- Cybersecurity and the Enterprise plus Artificial Intelligence





## Course Objectives

- Explore the systems which organizations use to create their digital products
- Explore the platforms which these digital systems are built upon
- Explore the API ecosystems by which systems extend their reach and capability.
- Discuss cybersecurity including risks & responses surrounding digital products
- Introduction to the creation of software





## **Graded Components**

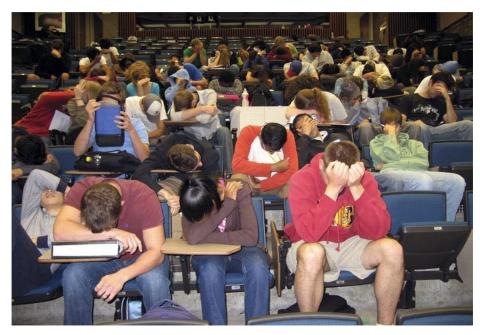
Component	Percentage
In-Class Activities & Participation  * must be present in class to earn credit – no exceptions!	10%
Learn IT! Assignments  ** no late assignments accepted – no exceptions!	25%
Exam #1	20%
Exam #2	20%
Exam #3	20%
Honors Technology Research Project	5%

<sup>\*</sup>In-Class activities must be submitted while in class.





## Lecture vs. Activities



Source: https://www.theodysseyonline.com/11-things-college-lecture-hall

• 3 Hours of zzzzzzzzz's



- 1 Hour Discussion
- 2 Hours of Activity





## **Active Learning Components**

TECHNOLOGY

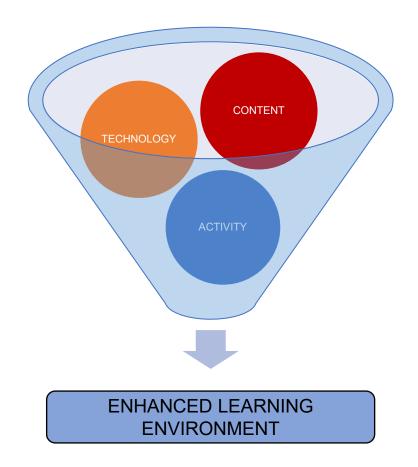
CONTENT

ACTIVITY





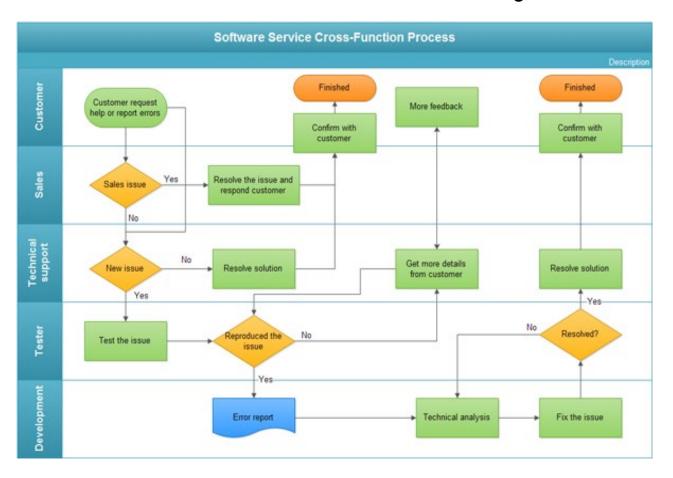
## The Active Learning Funnel







## The In-class Activity



- Process Diagrams
  - Swim lane diagram
- Real life scenarios
- Knowledge Application
- Problem Solve
- Synthesize Solutions





#### **Not Just Another Intro Class!**

- Accounting
- Business Management
- Entrepreneurship & Innovation Management
- Financial Planning
- International Business Administration
- Marketing
- Risk, Insurance & Healthcare Management
- Supply Chain Management

- Actuarial Science
- Economics
- Finance
- Human Resources Management
- Legal Studies in Business
- Management Information Systems
- Real Estate
- Statistical Science and Data Analytics







## **Information Systems Job Index**

Careers in Information Systems

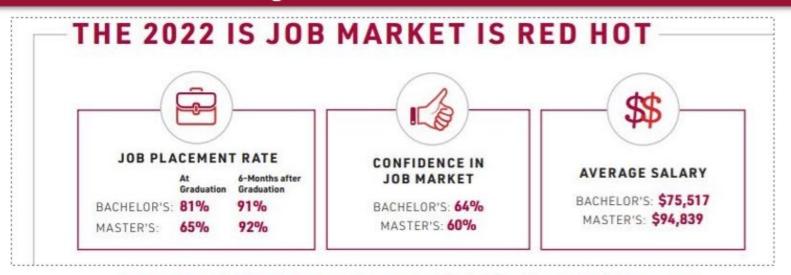




Read the full report at isjobindex.com



#### Based on 1408 recent graduates from 36 universities across the U.S.



#### Entry level IS job entrants are optimistic about their careers



### Class Site Review

https://community.mis.temple.edu/









# Digital Systems

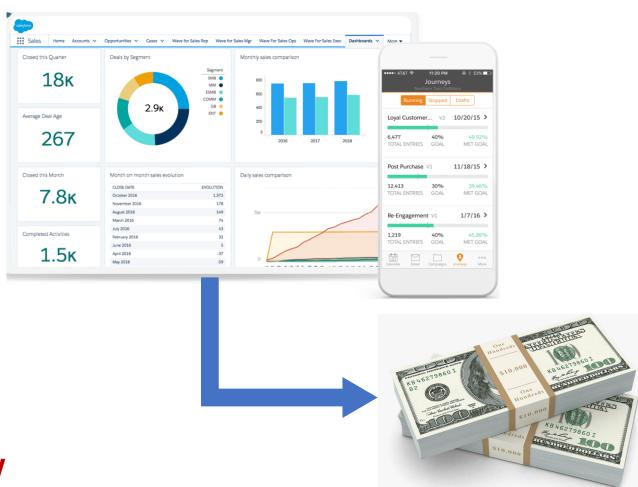
1.2 What are Systems?



## What is MIS?

Using Information Technology to solve business problems.

- MIS is not Computer Science
- It's about business where we train people to do what?
  - Use technology to solve day-to-day business problems



 $Sources: https://c1.sfdcstatic.com/content/dam/web/en\_us/www/images/products/what-is-salesforce/whatis-jumbo-astro-product.png\\$ 

https://www.kindpng.com/picc/m/568-5683178\_real-cash-stack-100-dollar-bill-hd-png.png





## World View – A collection of "Systems"

#### Systems = people + process + technology

- Manipulation of information = value
- Managed by MIS professionals
- Systems surround us 24/7
- Application Program Interface (API's)



Source: https://www.aecom.com/ca/management-information-systems-mis/

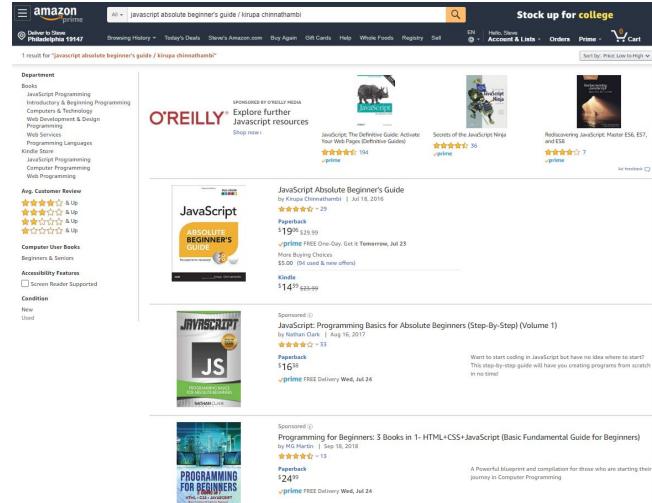




## **Understanding Systems**

#### **Buying textbooks on Amazon**

- What was part of that system?
- Log-in (multiple steps)
- Search
- Shopping Cart
- Purchase (Multiple steps)
- What else???







## Understanding Systems (cont.)

#### **Buying lunch**

- What was part of that system?
- Take the order
- Hand order to cook
- Prep to-go bag
- Order cooked (multiple steps)
- What else???



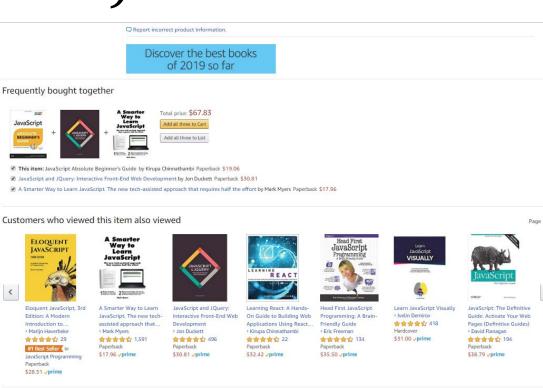




## Understanding Systems (cont.)

#### **Describe the Process of Ordering**

- What keeps info accurate?
  - Data
- Who is involved?
  - Customer ◆ Store ◆ Warehouse Mgr. ◆ Admin ♦ UPS driver...
  - How much effort?
    - None...it's automated!
    - Technology !!!



#### Sponsored products related to this item

















JavaScript Application





# "information system – an integrated set of components for collecting, storing, and processing data and for providing information, knowledge, and digital products."

- Encyclopedia Britannica