

MIS 3504 Digital Design and Innovation Studio

8: DESIGN

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Photo: Installation by Jenny Holzer, US Pavillion, Venice Biennale 1990

INTERVIEW SUGGESTION:

Focus your questions on DETAILS on PROCESS and PROGRAMS

JustInMind

- Download trial program from website [http://www.justinmind.com/]
- Access your license key on gradebook
- 3. Unlock the full version of the program
- 4. Learn how to use it

Now the fun starts

DESIGN INQUIRY / 5 questions to answer:

- what inspired you (good or bad)
- 2. who are the affected stakeholders
- 3. what are their unmet needs + why are they important
- 4. what is your solution
- 5. what resources do you need to create and sustain your solution

SYNTHESIS

DESIGN is not about PRETTY THINGS

"Business creativity is all about finding fresh and innovative solutions to problems, and identifying opportunities to improve the way we do things."

CREATIVE PROCESS from "How Creative Are You"

- 1. Preparation: becoming immersed in problems and issues that are interesting and arouse curiosity
- **2. Incubation:** allowing ideas to turn around in your mind without thinking about them consciously
- 3. Insight: experiencing the moment when the problem makes sense, and you understand the fundamental issue
- **4. Evaluation:** taking time to make sure that the insight provides sufficient value to outweigh the various costs involved in implementation
- **5. Elaboration:** creating a plan to implement the solution and following through

What is DESIGN PROCESS

- 1: Define the problem
- 2: create and consider many options
- 3: refine selected directions
- 3.5: repeat (optional)
- 4: pick the winner, execute

CREATE AND CONSIDER MANY OPTIONS

"We happen to think idea generation is an art form. It's about setting a safe, creative space for people to feel like they can say anything, be wild, not be judged, so that new ideas can be born."



BRAINSTORMING: IDEO

IDEO shopping cart video

IDEO Video

IDEO Interview

IDEO Video List

What are the RULES for BRAINSTORMING

IDEO's 7 Rules for BRAINSTORMING

- 1. Defer judgment
- 2. Encourage wild ideas
- 3. Build on the ideas of others
- 4. Stay focused on the topic
- 5. One conversation at a time
- 6. Be visual
- 7. Go for quantity

QUANTITY = the power of **MORE**

More IDEAS / More OPTIONS / More ENGAGEMENT / More CONTRIBUTIONS / More MEANINGFUL SOLUTIONS

LIMITED IDEAS EQUALS LIMITED THINKING

GENERATE MANY IDEAS COMBINE THE BEST

BUILD AND COMBINE DO NOT EDIT AND ELIMINATE (EARLY ON)

FAIL OFTEN SUCCEED SOONER

COMMUNICATE VERBALLY AND VISUALLY

Team work session

Consider

- 1. What are your objectives? What problem are you trying to solve?
- 2. Who are your affected stakeholders?
- 3. How will you solve the problem FOR THEM?

from How might we ...? to What if we...?

The opportunity...

We have new internet protocol called "Digimation" that has been released by an open source consortium. It has the capability of digitally de-synthesizing an object, transferring the binary form over the internet using TCP/IP and then resynthesizing the binary to object form. Limited testing has been done so there is very little feed back on its limitations.

You team has been charge with developing a new product/service that can leverage this technological advance and deliver to the market place within the next nine months

Be Creative...



INDIVIDUALLY (this is quiet time) write/draw (AT LEAST) 5 solution ideas – each on a separate post-it note.

5 MINUTES

IDEA 1 IDEA 2 IDEA 3 IDEA 4 IDEA 5

Step 2:

SHARE them with your team. Place each on the wall as you describe them

10 MINUTES

EMBRACE CONSTRAINTS THEY ARE LIBERATING

NO SURVEYS / NO FORCED "HOMEWORK" / NO EASY DATABASE OF VOLUNTEERS



Step 3:

INDIVIDUALLY (this is quiet time again) TAKE an idea from the wall and use it to GENERATE 2 more. REPEAT. Use all of your time. 5 MIN

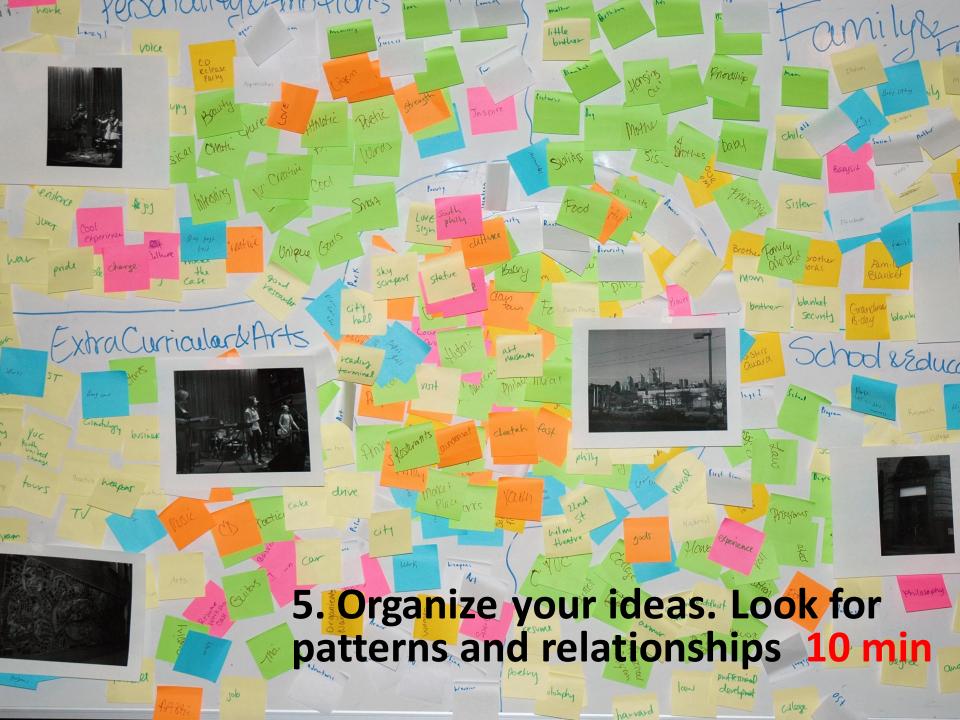




Step 4:

SHARE them with your team. Place each on the wall as you DESCRIBE them 10 MINUTES





RECORD YOUR WORK BUILD WITH THESE IDEAS

Individual Challenge:

JustinMind Prototype
Due Class 9, March 21, 2017

Introduction Lab 2

END